

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/039/2015**

Applicant : Shri Lalit M. Jaiswal,  
Plot No.28, Doshi Nagar,  
Manewada,  
Nagpur : 27.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 24.3.2015.**

1. The applicant filed present grievance application before this Forum on 23.2.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that she received excessive bills. He approached to I.G.R.C. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicants case by filing reply Dt. 9.3.2015. It is submitted that during the period from February 2014 to April 2014, faulty status was shown. That bill is already revised and credit

of Rs. 10801.23 is already given to the applicant in August 2014. Meter is tested by acucheck on 13.9.2014 and it is found O.K. As per order passed by Learned I.G.R.C. old meter is replaced and new meter is installed. Old meter is tested in meter testing laboratory on 18.12.2014 in presence of applicant and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of arguments applicant argued that there is liquor shop of the applicant in this premises. On the contrary on behalf of Non applicant it is argued that it is a country liquor bar having entire furniture. Sitting of customers is during night and late hours. We have carefully perused spot inspection report Dt. 7.3.2015. In column No. 5 of spot inspection report, it is specifically mentioned that the premises is country liquor bar. Therefore it is bur natural to have much consumption considering heavy connected load shown in spot inspection report, working of country liquor bar day & night up to late hours.

6. It is true that since February 2014 to April 2014, there was faulty status bur this bill is revised and credit of Rs. 10801.23 is already given to the applicant in August 2014. It is true that in the month of July 2014, reading is shown 4639 units for 1 month, but in fact it is a reading of six months since February 2014 till July 2014 as there was faulty status in last six preceding months. Therefore slab benefit of Rs. 10801.23 is already given to the applicant in August 2014. If we divide this consumption of 4639 units of July 2014 in six months, per month consumption of about less than 800 units is calculated. Now let us turn to previous consumption trend of the applicant. In June 2012, there was 1058 units consumption. In May

2012 – 790 units, in July 2012 – 836 units consumption, Therefore this consumption of 4639 units in July 2014 for six months i.e. approximately 800 units per month is most reasonable and it can not be revised.

7. Record shows that prior to November 2012, there was perhaps proper meter reading in some of the months, but mischief starts from December 2012. It is rather surprising to note that in December 2012 – consumption is shown only 55 units, in January 2013 – 59 units, in February 2013 – 45 units, in March 2013 – 54 units, April 2013 – 160, in May 2013 -108 units, in July 2013 – 111 units, in August 2013 – 111 units, in October 2013 – 63 units. It appears that all these figures are manipulated by meter reader by joining hands with the applicant. Such type of low consumption is absolutely impossible in Country Liquor Bar.

8. Meter is tested in the laboratory of SNDL on 18.12.2014 and it is found O.K. Therefore bills can not be revised. Grievance application deserves to be dismissed. Hence following order :-

### ORDER

- 1) Grievance application is dismissed.

Sd/-  
(Anil Shrivastava)  
MEMBER/  
SECRETARY

Sd/-  
(Shivajirao S.Patil)  
CHAIRMAN