

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/78/2012

Applicant : Smt. Shakun Ganesh Bhusar,
At Opp. Catholic Club, Khalasi Line,
Motibagh,
NAGPUR.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
M.S.E.D.C.L. NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 17.9.2012.

The applicant filed present grievance application before this Forum on 21.7.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that the applicant applied for New Service Connection on 24.11.2011 and in April 2012 but even then electricity connection is not given to her. Therefore the applicant approached this Forum and prayed for directives to non applicant to give new service connection to the applicant and also claimed compensation of Rs. 5000/-.

2. M/s. SPANCO filed reply Dt. 17.8.2012 and submitted that the applicant filed an application for new service connection on 17.4.2012. Accordingly, spot was inspected. The applicant did not produce all necessary documents along with application A-1 form i.e. evidence of ownership, affidavit, test report and other documents. Therefore M/s. SPANCO informed to the applicant to make full compliance within 7 days as per letter dated 15.5.2012 failing which the application of the applicant will be rejected. However, the applicant did not comply as per rules and regulations up till now. Therefore application may be dismissed.

3. Learned representative of the applicant argued that all the documents are produced before M/s. SPANCO. On the contrary, Officers of M/s. SPANCO argued that the applicant did not produce necessary documents along with the application. It is further argued by the officers of M/s. SPANCO that even the documents which are produced before the Forum are not produced by the applicant in the office of M/s. SPANCO.

4. If really all the documents as per rules and regulations are ready with the applicant there is no problem for the applicant to produce those documents in the office of M/s. SPANCO. In our

opinion, if the applicant requires new service connection, it is necessary for the applicant to produce all necessary and requisite documents in the office of M/s. SPANCO, and comply all other formalities. On such full and final compliance by the applicant, it is necessary for the Franchisee of the Distribution Licensee M/s. SPANCO to release electricity connection to the applicant. Hence Forum proceeds to pass the following order :-

ORDER

- 1) The applicant shall produce the documents of ownership, affidavit, test report of electric contractor, in the office of M/s. SPANCO and shall comply all formalities as per rules and regulations within 15 days from the date of this order.
- 2) The applicant if complies all formalities within 15 days from the date of this order, non applicant M/s. SPANCO shall given electrical connection to the applicant.
- 3) Non applicant is hereby directed to comply the order within 30 days from the date of this order.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN