

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/30/2013

Applicant : Late Roopsingh Jassal,
Thr:- Nirmal singh Jassal,
Plot No. 162, Baba Budhaji Nagar,
Tekka,
NAGPUR: 440 017.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Subhash Jichkar,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 12.4.2013.

1. The applicant filed present grievance application before this Forum on 16.2.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that his meter is faulty and therefore it is necessary to revise his bill. Average consumption of the applicant is 188 units and in this manner bills may be revised.

3. Non applicant SPANCO filed reply Dt. 11.3.2013 on record and admitted that meter of the applicant is faulty and therefore average bills were issued since January 2012. At the bottom of reply, it is submitted that SPANCO is ready to revise the bill by showing average consumption of 188 units per month.

4. M.S.E.D.C.L. also filed pursis on record that since February 2011 to April 2011 it was a period of M.S.E.D.C.L. and therefore they are ready to revise the bills on average consumption of 188 units per month.

5. Forum heard the arguments of both the sides and perused the record.

6. It is admitted fact that since February 2011 meter is faulty. M.S.E.D.C.L. is ready to revise the bill for the period February to April 2011 on average basis of 188 units per month. M/s. SPANCO is also ready to revise bills from May 2011 onwards. Applicant also claimed average bill of 188 units. Hence Forum proceeds to pass following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) M.S.E.D.C.L. is hereby directed to revise the bills of the applicant for the period February 2011 to April 2011 on average of 188 units per month.
- 3) SPANCO is hereby directed to revise the bills of the applicants on average basis of 188 units per month since May 2011, till replacement of faulty meter.
- 4) Non applicants should comply the order within 30 days from the date of this order.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(Adv.Subhash Jichkar)
MEMBER

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN