

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/037/2015

Applicant : Smt. Anagha D. Sakhare,
Plot No. 148, Niramal Colony,
Jaripatka,
Nagpur : 14.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 24.3.2015.

1. The applicant filed present grievance application before this Forum on 21.2.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that she received excessive bills from April 2014. Therefore bills be revised.

3. Non applicant denied applicants case by filing reply Dt. 9.3.2015. It is submitted that meter is tested in meter testing laboratory of S.N.D.L. on 9.8.2014 and it is found O.K. Therefore bill can not be revised. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that in May 2014 there was RNT status. In June 2014, consumption is shown 557 units for 2 months. Slab benefit of Rs. 454 is given to the applicant in June 2014.

6. We have carefully perused order passed by Learned I.G.R.C. Learned I.G.R.C. directed SNDL to revise applicants bill from April 2014 to July 2014 by considering her monthly consumption of 225 units and to give credit to her of balance units, along with credit of DPC / interest in her ensuing bills. Accordingly, bill of the applicant is revised and in January 2015, credit of Rs. 1237/- is given to the applicant. No much relief can be given to the applicant. Order passed by Learned I.G.R.C. is legal & proper and needs no interference.

7. It is surprising to note that since 17.6.2014, there is absolutely no payment by the applicant till today for a period of about 9 months and she is enjoying electricity either on credit or without making any payment. Applicant is directed to pay the arrears, failing which SNDL is at liberty to initiate action u/s 56 of Electricity Act 2003. Hence following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER/
SECRETARY

Sd/-
(Shivajirao S.Patil)
CHAIRMAN