Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/080/2010

Applicant : Shri Gokul Chinnu Kumeriya

At Panwadi, Post Khangaon,

Tahsil Katol, Dist. NAGPUR.

Non-applicant : MSEDCL

the Nodal Officer-Katol Division

Nagpur Rural Circle,

Nagpur.

Quorum Present: 1) Shri Shivajirao S. Patil Chairman,

> 2) Adv. Smt. Gouri Chandrayan, Member,

3) Smt. K.K. Gharat Member Secretary,

ORDER (Passed on 21.12.2010)

This grievance application is filed by applicant Shri. Gokul Chinnu Kumeriya, at Panwadi, Post Khangaon Taluka Katol, Dist. Nagpur filed on 25.10.2010 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

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- 1. According to the applicant, he filed an application for electric motor pump used for agricultural purpose on 07.09.2008. It was misplaced therefore he filed fresh application on 10.12.2008. Even then electric connection was not given to his motor pump. Therefore he filed the grievance in IGRC, Nagpur Rural Circle. But no action was initiated by IGRC, being aggrieved, the applicant has filed grievance application on dated 25.10.2010 in the Forum. Thereby the applicant has requested to the Forum for issuance of direction to the non-applicant to give electric connection for his motor pump used for agricultural purpose and to award compensation for delay in providing the same.
- 2. The non-applicant filed his say in the Forum on dated 09.11.2010. Thereby submitted that the applicant has applied for electric connection on 10.12.2008 at village Panwadi which was in Darkshed Zone as per GSDA circular and therefore connection could not be granted. However, in case fresh circular from GSDA for excluding the village from Darkshed is received then only it will be possible to give electric connection to the applicant. This is informed to the applicant vide letter dated 23.08.2010 In the present instance the electric connection can be give to the applicant at village Panwadi for agricultural motor pump as per GSDA letter no. 1920 dated 28.10.2010.

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3. The matter was heard in the Forum on dated 11.11.2010. Both the parties were present. On behalf of non-applicant, Shri U.S. Thaokar, Executive Engineer and Shri D.T. Bhople, Assistant Engineer, Katol Division were present.

Shri Gokul C. Kumeriya, has pleaded the matter and informed to the Forum that other persons in the same village has received connections and although he is continuously applying for agricultural pump (AGP) connection from 2000, but the non-applicant has not given proper response so far.

In above context, the Forum has directed to the non-applicant to produce documents related to the AGP connections given to others in the same village during darkshed period.

- 4. During the course of hearing, the non-applicant has submitted a letter dated 02.12.2010 in order to inform the Forum that only one connection was released in July 2007 because that consumer has completed all the formalities as per GSDA letter 12.04.2007. Also the non-applicant has shown his readiness to provide supply as per GSDA letter dated 28.10.2010 if the applicant would submit fresh application.
- 5. The hearing is continued on dated 06.12.2010 in presence of both the parties. The applicant has agreed to submit fresh application to the non-applicant.

During the pendency of the matter, non-applicant had produced a letter dated 15.12.2010 on record to the effect of instructions which were given to the application on 06.12.2010 to file fresh application for electric connection along-with required documents. Accordingly applicant filed fresh application dated 08.12.2010 and produced required documents. Therefore the said application of the applicant is sanctioned by the non-applicant on 14.12.2010 and demand note issued to the applicant. The non-applicant also shown willingness to provide electric supply after applicant will fulfill necessary requirements as per rules.

- 6. The documents on record show that the non-applicant has informed to the applicant regarding difficulty about releasing agricultural pump connection as per GSDA letter. The Forum has not find any deliberate delay on non-applicant's side. Therefore the applicant's request for compensation cannot be accepted.
- 7. Considering this aspect, it is clear that the non-applicant is ready to give electric connection as per rules only after applicant fulfills necessary formalities. Therefore in fact no dispute / grievance remain between parties. Therefore the Forum proceed to pass the following order.

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ORDER

- 1. The applicant's grievance application is partly allowed.
- 2. The non-applicant is directed to give electric connection to the applicant for motor pump for agricultural purpose on applicant complying necessary formalities.
- 3. The applicant's request for compensation in hereby rejected.
- 4. The grievance application is disposed off accordingly.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Smt.Gauri Chandrayan) (ShriShivajirao S. Patil)
Member-Secretary Member Chairman

Member-Secretary

Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum, Nagpur Urban Zone, Nagpur.

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