

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/46/2014

Applicant : Shri Balaji S. Ballewar,
near Maroti Mandir,
Vakil Peth,
Nagpur : 09.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 5.7.2014.

1. The applicant filed present grievance application before this Forum on 7.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that meter of the applicant is fast and it is tested by S.N.D.L. but the applicant is not satisfied with that testing. Since installation of new meter, the applicant is receiving excessive bills.

3. Non applicant denied applicant's case by filing reply dated 3.3.2014. It is submitted that as per CPL, bills are issued to the applicant as per reading. Old meter of the applicant was replaced in October 2013 and new meter was installed. Applicant complained that since installation of new meter, there is excessive bill. Therefore meter was tested by Acucheck on 22.1.2014 and it found correct. In comparison with the consumption of old meter, now consumption of new meter is less. Application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing it was ordered by the Forum to test the meter in the laboratory of M.S.E.D.C.L. and to submit test report on or before 18.3.2014. However, uptill now meter testing report is not filed on record.

6. It is evident from record that meter of the applicant was tested by Acucheck and meter testing report Dt. 21.1.2014 is on record. This report shows that meter is O.K. In spite of directions of the Forum meter is not tested in the laboratory of M.S.E.D.C.L. for the reason best known to SNDL and therefore we have no other alternative but to turn towards other material on record.

7. From the CPL of the applicant, old meter is replaced in the month of October 2013 and monthly consumption of old meter up to the month of September 2013 is maximum 244 units. However,

monthly consumption of new meter from October 2013 to December 2013 is 168 maximum units. Therefore it is clear that consumption of new meter is in fact less than old meter and hence there is no reason for grievance of the applicant. M/s. SPANCO filed spot inspection report Dt. 21.2.2014 on record. This spot inspection report shows that there are 4 rooms on ground floor and 4 rooms on first floor. Sufficient connected load is observed in spot inspection report. Considering usage of electricity by the electrical equipments as shown in spot inspection report, in our opinion, consumption recorded by the meter is correct and proper & under no stretch of imagination it is excessive.

8. It is true that as per the regulations, it was incumbent on the part of the Forum to dispose off the matter within 60 days from the date of presentation. However, in spite of speaking order by the Forum about filing of test report on record, meter of the applicant was not tested for a long time and there was delay in submission of testing report on record. Secondly, previously matter was heard by Incharge Chairman Shri Bute & Incharge Member / Secretary Shri Wasnik, but during the pendency of the matter, both of them transferred from this Forum. Shri S.S. Patil, Regular Chairman and Shri A.S. Shrivastava regular Member / Secretary of Forum joined the Forum. Therefore it was necessary to rehear the matter before new members. Accordingly, specific order in writing was passed on Dt. 10.6.2014 and again matter was fixed for hearing on 20.6.2014. At the second time before new body of the Forum, the matter was reheard and therefore today we are delivering judgement. Due to this reason, Forum could not dispose off the matter within 60 days from the date of presentation.

9. As we have already pointed out, meter is tested by Acucheck and found O.K. There is absolutely no basis for suspicion of the applicant that meter testing report of SNDL dt. 21.1.2014 is not proper. For these reasons we find no substance in grievance application and application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN