# Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

## Case No. CGRF(NZ)/49/2016

Applicant : Shri Gowardhan S.Gote

At.Po.Kanchangaon

Tq.Hinganghat,Dist.Wardha.

Non-applicant: Nodal Officer,

The Executive Engineer, O&M Division, MSEDCL,

Hinganghat.

Applicant'Representative :- Shri Betal,

Respondent by:- 1) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.

2) Shri Patil, A.E, Hinganghat (R)D/c.

### **Quorum Present**

 Mrs.V.N.Parihar MEMBER/SECRETARY & I/C. CHAIRMAN

2) Shri N.V.Bansod, Member

#### ORDER PASSED ON 30.05.2016.

- 1. The applicant filed present grievance application before this Forum on 01.04.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 23.05.2016.
- 3. Forum heard arguments of both the sides and perused record.

4. According to applicant, he filed an application for agricultural connection on dated 20-04-2015. The Distribution Licensee issued him demand on dated 01-08-2015. It is necessary for distribution licensee to issue demand notice within 15 days i.e. in this case on or before 05-05-2015. Therefore he is entitled for compensation from non-applicant, for issuing late demand for the period from 06-05-2015 to 31-07-2015 according to MERC's SOP Regulations.

5. Further he said, he paid amount of demand on dated 10-08-2015 and he has not submitted test report till the date.

6. Non-applicant confirmed all the dates stated by the applicant as above and accepted that there was delay in issuing demand note.

7. Hence the following order.

#### ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant shall pay compensation to the applicant for delay in issuing of demand note for the period from 06-05-2015 to 31-07-2015 according to MERC's SOP Regulations 2005 and 2014.
- 3) Applicant shall submit the test report, on receipt of the same non-applicant shall issue the agricultural connection within stipulated time as per Rules & Regulations.
- 4) All other claims of the applicant are rejected.
- 5) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-

sd/-

(Shri.**N.V.Bansod)**MEMBER

(**Mrs.V.N.Parihar**), MEMBER/SECRETARY & I/C. CHAIRMAN

page 2 of 2 Case No.49/2016