

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/32/2013

Applicant : Smt. Ratnamala Sanjay Khandate,
Plot No. 8, Arya Nagar,
Ganesh Apartments, near Koradi Rd.,
NAGPUR.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 20.4.2013.

1. The applicant filed present grievance application before this Forum on 21.2.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that her energy bill for November 2012 for 4199 units for Rs. 55810/- is abnormal and not acceptable to her. Though her meter is faulty, it is not

replaced. She claimed for replacement of meter and to revise the bill.

3. Non applicant SPANCO denied applicant's case by filing reply Dt. 11.3.2013. It is submitted that 4199 units were divided into 18 months for the period (May 2011 to October 2012) and bill of Rs. 24511.40 was calculated and this bill was deducted from the amount of Rs. 33135.29. Delay charges of Rs. 1046.83 are also deducted from the bill. Relevant credit is already given to the applicant in the bill of March 2013. I.G.R.C. had already decided the matter legally. The application deserves to be dismissed.

4. Forum heard the arguments of both the sides and perused the record.

5. We have carefully perused order passed by Learned I.G.R.C. Dt. 31.12.2012. It appears that Learned I.G.R.C. has considered all aspects properly and legally and relevant directions are given to commercial section. The entire claim of the applicant within the frame of regulations is already considered by Learned I.G.R.C. and nothing more can be granted to the applicant. There is no illegality or perversity in the order passed by Learned I.G.R.C. Therefore in our opinion said order passed by Learned I.G.R.C. is perfectly correct, legal and valid and needs no interference. Therefore we find no

substance in the present grievance application and application deserves to be dismissed. Hence forum proceeds to pass following order.

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN