

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/48/2016

Applicant : Shri Kisna Faku Nehare
At.Po.Murpad
Tq.Hinganghat,Dist.Wardha.

Non-applicant : Nodal Officer,
The Executive Engineer,
O&M Division,MSEDCL,
Hinganghat.

Applicant'Representative :- Shri Betal,

Respondent by:- 1) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.
2) Shri Patil, A.E, Hinganghat (R)D/c.

Quorum Present

- :
- 1) Mrs.V.N.Parihar
MEMBER/SECRETARY
& I/C. CHAIRMAN
 - 2) Shri N.V.Bansod,
Member
-

ORDER PASSED ON 30.05.2016.

1. The applicant filed present grievance application before this Forum on 01.04.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 23.05.2016.
3. Forum heard arguments of both the sides and perused record.

4. According to applicant, he filed an application for residential connection on dated 27-11-2015. The Distribution Licensee issued him demand on dated 15-01-2016. It is necessary for distribution licensee to issue demand notice within 15 days i.e. in this case on or before 12-12-2015. Therefore he is entitled for compensation from non-applicant for issuing late demand for the period 13-12-2015 to 14-01-2016 according to MERC's SOP Regulations.

5. Further he said, he paid amount of demand on dated 21-01-2016 and submitted test report on dated 25-01-2016 and connection was released on dated 29-01-2016.

6. Non-applicant confirmed all the dates stated by the applicant as above and accepted that there was delay in issuing demand note.

7. Hence the following order.

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant shall pay compensation to the applicant for delay in issuing of demand note for the period from date 13-12-2015 to date 14-01-2016 according to MERC's SOP Regulations 2005 and 2014.
- 3) All other claims of the applicant are rejected.
- 4) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-
(**Shri.N.V.Bansod**)
MEMBER

sd/-
(**Mrs.V.N.Parihar**),
MEMBER/SECRETARY
& I/C. CHAIRMAN

