Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/079/2010

Applicant : Shri Dilip Vishnuji Itankar

At Plot No. 43, Juna Bagadgunj Road,

Garoba Maidan,

NAGPUR.

Non-applicant : MSEDCL

the Nodal Officer-Mahal Division Nagpur Urban Circle,

Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat Member Secretary.

ORDER (Passed on 16.12.2011)

This grievance application is filed by applicant Shri. Dilip Vishnuji Itankar, Old Bagadgunj, Garoba Maidan, Nagpur on dated 25.10.2010 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

- 1. According to the applicant, his consumer no. for residential purpose is 410011761929 and the meter installed on this location was not working during the period April 2010 to July 2010. On dated 11.06.2010 the applicant submitted an application to the non-applicant for change of the meter. On 24.07.2010 Shri Meshram, Jr. Engineer of the non-applicant inspected this spot. There is another meter of the applicant for small scale industry named D & D industries, bearing consumer no. 410012609217. There was residential use from this industrial meter. Therefore bill amounting to Rs.21,000/for the month of July 2010 was issued to the applicant on 13.08.2010. The applicant deposited Rs.21,000/- on 13.08.2010 due to apprehension of disconnection. This amount has deposited under protest.
- 2. The applicant has further submitted that in the spot inspection it is found that there was electric supply from industrial meter to shop of the applicant named Radhekrishan Kirana Stores. One room is leased out to "White Stone Marble and Granite but there was no use of electric energy for this purpose. Therefore industrial rate and commercial rate difference amounting to Rs.51,680/- shown in the letter dated 15.10.2010 is incorrect and hence challenged by the applicant. Therefore the applicant filed his grievance application to Internal Grievance Redressal Cell, Nagpur Urban Circle, on dated 06.09.2010. The IGRC has dismissed the

grievance application. Hence being aggrieved by this the applicant has filed his grievance application in the Forum on dated 25.10.2010.

- 3. The matter was heard in the Forum on dated 29.11.2010. Both parties were present. On behalf of non-applicant Shri Waghmare, Executive Engineer Mahal Division and Shri S.C. Gundalwar D.A. (Revenue) were present. The applicant himself has pleaded the matter.
- 4. During the course of hearing the non-applicant submitted letter dated 08.12.2010. in this letter it is mentioned that there was un-authorized use of electricity by the applicant for commercial purposes and therefore according to section 126 of electricity Act, 2003 bill amounting to Rs.51,680/- was given to the applicant.

Also the applicant had shown his willingness that if non-applicant would issue corrected bill, he is ready to withdraw his complaint. Therefore on dated 04.12.2010 bill amounting to Rs.51,680/- was reduced to Rs.44,199/-

5. Alongwith this reply the non-applicant had produced application of applicant dated 03.12.2010 and receipt of payment of Rs.44,200/-. In this application applicant clearly admitted that he agreed for payment amounting to Rs. 18,565/- for residential use and he deposited the amount. He also agreed for the bill amount to

Rs.44,199/- and he will deposit within 3 days and thereafter he will withdrawn his grievance application.

The applicant deposited Rs.44,199/- on 06.12.2010. Therefore grievance application of the applicants fully resolved and liable to be disposed off.

6. Therefore these documents shown that grievance of the applicant is fully resolved. Now there is absolutely no grievance or dispute between parties. Therefore Forum proceed to pass the following order.

ORDER

The applicant's grievance application is fully resolved. Therefore it is disposed off finally.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Smt.Gauri Chandrayan) (ShriShivajirao S.Patil)
Member-Secretary MEMBER CHAIRMAN