Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/57/2016

Applicant : M/s.N.P.Builders & Developers

5, K. Parvati Nagar, Babulkheda

Nagpur-27.

Non-applicant: Nodal Officer,

The Superintending Engineer,

(D/F.) NUC, MSEDCL,

NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Larokar, Nodal Office.

3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Mrs. V.N.Parihar,

Member, Secretary & I/C.Chairman.

2) Shri N.V.Bansod, Member

ORDER PASSED ON 25.05.2016.

- 1. The applicant filed present grievance application before this Forum on 06.05.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations
- 2. Non applicant, denied applicant's case by filing reply dated 16.05.2016.
- 3. Forum heard arguments of both the sides and perused record.
- 4. An applicant has been using the electricity from Dt.15-10-1980 for residential purpose & his consumer No.410010422781, with 0.60 KW connected load. The applicant's grievance is, he was regularly paying electricity bills but since last few months he is not getting bills as per meter readings. There usage of electricity is for

parking and for water pump only. But still he is getting bills for excessive units. He is unable to pay the bills due to these excess units He has approached IGRC but could not get necessary relief . Therefore requested forum for reduction of bill amount.

- 5. Non-applicant in reply dated 16-05-2016 said that, applicant is residential category consumer. It is true that, as per CPL record the bill for February-2016 is for 1008 units. On complaint of applicant meter No.12602742 was tested on 31-03-2016 by Accu-check and found that the meter is correct.
- 6. Non-applicant has further stated that applicant raised the grievance before the IGRC & IGRC observed that as per CPL, meter reading for August-2015 to January-2016 was properly not visible. While in the m/o February-2016, 1008 units shown in the bill are actually recorded accumulated units consumption of 7 months i.e. from August 15 to Feb-16. Non-applicant further said that by dividing the said 1008 units among 7 months i.e. from August 15 to Feb-16 7& giving slab benefit, amount of Rs.4094/- is credited in the bill for the month of March-2016. Also, the average consumption for the period August-2015 to February-2016 is 262 units & 12 months average consumption is 250 units.

7.As per order passed by the IGRC on dt 29/04/2016,non-applicant revised all the bills for 7 months ,gave slab benefit and credit of Rs. Rs.4094/-, in the March-16 Energy bill. IGRC Justified their stance stating that, after bifurcating the consumption average comes out to be 262 units per month and twelve months average comes out to be 250 units which is quite normal considering connected load. Hence no excessive units are charged, and whatever energy bills are issued, they are in order.

8.As applicant did not pay energy bills since dt. 04/02/16, hence requested forum to order applicants to pay the outstanding energy bills.

9 In view of the above, observations, Forum felt that, IGRC has already redressed the applicant's grievance and Applicants revised bill is on the basis of recorded

Consumption of the meter. The said meter is Tested and found O..K.,therefore needs no interference..

9. Hence the following order.

ORDER

- 1) Grievance application is dismissed.
- 2) No order as to cost.

Sd/-(Shri.**N.V.Bansod)** MEMBER sd/-(**Mrs.V.N.Parihar),** MEMBER/SECRETARY & I/C. CHAIRMAN

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