

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/55/2016

Applicant : Shri Sabir Hussain
Opp.Haldiram's Hot spot, Anjuman Complex,
Sadar,Nagpur-01.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC,MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office
2) Shri Larokar, Nodal Office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Mrs. V.N.Parihar,
Member, Secretary
& I/C.Chairman.

2) Shri N.V.Bansod,
Member

ORDER PASSED ON 20.05.2016.

1. The applicant filed present grievance application before this Forum on 04.05.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations)
2. Non applicant, denied applicant's case by filing reply dated 16.05.2016.
3. Forum heard arguments of both the sides and perused record.

4. An Applicant Shri Sabir Hussain, consumer No.41001056297 has been using electricity supply since 25-03-1975 for commercial purpose for his Shop opposite to Haldiram's Hot Spot, Anjuman Complex, Sadar, Nagpur. The applicant made complaint to Commercial Section, SNDL regarding excessive bill he received for the period from April-2015 to February-2016. According to him, his meter No.G1058573 was accu-checked on dated 27-02-2016 and it is found O.K. The applicant was not satisfied with the accu-check results. Hence on dt.22-04-2016, he approached IGRC for retesting the meter in meter testing laboratory and for revision of bill from April-2015 to February-2016.

5. The IGRC in its order dated 27-04-2016 observed that monthly average of April-2014 to March-2015 was 310 units and monthly average of April-2015 to March-2016 is 515 units. Secondly assessed consumption as per connected load worked out 360 units. Hence the IGRC directed to replace the applicant's meter immediately and revise the bill from August-2015 to February-2016 considering 360 units per month consumption.

6. In pursuance of direction of IGRC, applicant's bill from August-2015 to February-2016 was revised and credit of Rs.21189/- has been given in the bill of May-2016. Aggrieved by this order Consumer approached this forum for revision of his energy bills for the period from April-2015 to July-2015 on the basis of 360 units per month.

7. During the hearing, perusal of CPL of the applicant shows that from April-2015 onwards there is rise in consumption recorded by meter as compared to consumption recorded by meter in the corresponding month of last year. The consumption in April-2015, May-2015, June-2015, July-2015 was 423, 434, 637 , 583 units, Whereas the consumption in April-2014, May-2014, June-2014, July-2014 was 343, 290, 353 and 354 units. Also it is also seen that, as per consumer's request the meter is not tested but IGRC worked out assessed consumption month on the basis of connected load as 360 units. Same is taken as a basis for revision of Energy bills from August-2015 to February-2016. The applicant's demand was for revision of excessive bills from April-2015 to February-2016

but non-applicant could not produce any valid reason, as to why they did not considered revision of Energy Bills from April 15-July 15.

8. In view of the above circumstances applicant's grievance application is allowed and its stands disposed of in terms of following order.

9. Hence the following order.

ORDER

- 1) Grievance application is allowed.
- 2) Non-applicant is directed to revise the bills from April-2015 to July-2015 considering monthly average of 360 units and give credit of balance units with no DPC/interest in the ensuing bill of the applicant.
- 3) Submit the compliance within 30 days.
- 4) No order as to cost.

Sd/-
(**Shri.N.V.Bansod**)
MEMBER

sd/-
(**Mrs.V.N.Parihar**),
MEMBER/SECRETARY
& I/C. CHAIRMAN