

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/53/2016

Applicant : Shri Vithalrao T. Chandpurkar
New Basti, Tandapeth,,
Nagpur-02.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC,MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office
2) Shri Larokar, Nodal Office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Mrs. V.N.Parihar,
Member, Secretary
& I/C.Chairman.

2) Shri N.V.Bansod,
Member

ORDER PASSED ON 19.05.2016.

1. The applicant filed present grievance application before this Forum on 27.04.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations)
2. Non applicant, denied applicant's case by filing reply dated 10.05.2016.
3. Forum heard arguments of both the sides and perused record.

4. An Applicant Shri Vithalrao T. Chandpurkar, consumer No.410011196016 is availing electricity supply for residential purpose. According to him, on the basis of consumption recorded by his meter bearing No.SPN 55223, he is getting exorbitant electricity bills.

5. Therefore he filed grievance with IGRC on dated 29-12-2015 stating the reason that consumption recorded by his meter does not commensurate with their actual usage of power.

6. IGRC passed the order on dated 31-12-2015 to test the meter in laboratory in the presence of applicant and to take further action for the revision of bills, if so necessitated on finding of laboratory testing.

7. As such said meter was tested on dated 11-01-2016 in SNDL laboratory.and Testing results found O.K.in pulse and dial Test. Dissatisfied with this result, on consumer's request further testing was carried out on dated 18-03-2016 in MSEDCL laboratory. During the testing, percentage error of the said meter found again within limit. Therefore energy bills of the applicant were not revised.

8. The applicant challenged the order of IGRC and filed application before this forum.

9. During the hearing non-applicant justified their reply and held that as meters were tested twice and found to be correct, hence meter has recorded proper consumption utilized by the applicant. And therefore bill cannot be revised. The old meter was replaced by new meter bearing no.C1095308.on dt 05/01/2016.,and it is working properly. Secondly they brought to the notice of the forum the fact that; applicant has not paid his dues since dt.06-10-2014 and requested the forum to pass necessary order for recovery of the said arrears.

10. After hearing arguments of both the parties and on perusal of CPL record, trends of recorded consumption of disputed meter and replaced meter is compared.

It is seen that average consumption recorded by replaced meter Bearing no.C 1095308, from January-2016 to April-2016 is 416 units, Whereas average consumption recorded by disputed meter Bearing .No.SND55223 for corresponding month of last year i.e.in month of April-2015 to January-2016 was 321 units. Secondly the disputed meter was tested twice in SNDL laboratory as well as in MSEDCL laboratory. During both testing meter found to be correct. Hence there is no question of revision of any bills. IGRC was justifying dismissing the grievance of the applicant.

11. Hence the following order.

ORDER

- 1) Grievance application is partly allowed.
- 2) Considering request of the applicant, applicant is permitted to pay the arrears in 3 monthly installments in addition to current bill.
- 3) In case of failure to pay any installment, entire balance would become payable.
- 4) No order as to cost.

Sd/-
(Shri.N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar),
MEMBER/SECRETARY
& I/C. CHAIRMAN

