

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/005/2009

- Applicant : M/s. SURYA OFFEST
At 28, Farmland, Ramdaspath,
NAGPUR
- Non-applicant : MSEDCL represented by
Nodal Officer & Executive Engineer
Congressnagar Division, NUZ,
MSEDCL,
Nagpur.
- Quorum Present : 1) Shri S.F. Lanjewar
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.
- 2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 22.02.2009)

This present grievance application has been filed on 20.01.2009 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant has filed his complaint on the subject mater of Old consumer no. 419992288702, security deposit paid of Rs.69,500/- Extension of load again S.D. recovered Rs. 53,500/-. The old extension has

not been transferred to new account after extensions of load and double security deposit recovered.

The applicant has submitted his written application to Executive Engineer Congressnagar Division, Nagpur vide L.No. Nil dated 13.08.2008 stating that there is double recovery made by MSEDCL so that the amount should be refundable. But there was no any response from MSEDCL side. Hence he has to compelled to approach Consumer Grievance Redressal Forum.

The hearing was held on dated 10.02.2009.

Shri S.P. Banait representative of the applicant and Shri Saraf Dy. E.E. from MSEDCL side were present.

The representative stressed the following points.

- 1) He had paid the security deposit time to time vide L.N. 13th August of Rs. 69,500/-.

Even though there was recovery done in the bill of May 2008 of Rs. 28,000/- and February, 2008 of Rs.25,500/- Total of Rs.53,500/-

The previous consumer no. 419992288702 has been changed to 410019008200 by MSEDCL. After sanctioning extension of load. But the security deposit on old account not been transferred to new account and subsequently the double recovery of security deposit has been made through energy bill.

He also demanded refund of security deposit on old account with 18% interest.

He submitted the energy bills in which he had paid security deposit.

Letter of Superintending Engineer SE/NUC/Acctts/Rev/40/5220 dated 10th September, 2008 written to Executive Engineer Congressnagar, Division, Nagpur. The MSEDCL side Dy.E.E. has pleaded and he accepted the say decided to agree jointly to solve the dispute.

Lastly they were mutually agreed and they submitted written acceptance letter. The MSEDCL had return the amount of Rs.63,707/- by cheque against cheque no. 049271 on dated 31.01.2009.

Lastly they also said that there is no dispute regarding refund of security deposit for above said connection and hence the case may be closed.

In the result the present grievance matter stands closed. Therefore the question does not arise to examine the merits of the case.

(S.F. Lanjewar)
Member-Secretary

(Smt. Gauri Chandrayan)
MEMBER

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**