

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/83/2014**

Applicant : Shri Manohar Vishvanath Khot,  
Old Mangalwari, Gujari Chouk,  
Khot Mahalla,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 28.4.2014.**

1. The applicant filed present grievance application before this Forum on 1.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No.

410014929120. He has been receiving excessive energy bills. Previously, he was receiving energy bill ranging between 80 to 90 units per month. Therefore he approached to I.G.R.C. Learned IGRC directed to issue previous bills @ 134 units per month. But the consumer is not satisfied with the order of I.G.R.C. Hence applicant filed present grievance application for revision of bills.

3. Non applicant denied applicant's case by filing reply dated 21.4.2014. It is submitted that the consumer is being billed as per actual meter reading. The consumer was issued average monthly energy bills against 'faulty' meter status @ 172 units per month from November 2012 to July 2013. Consumer approached to I.G.R.C. Learned I.G.R.C. has held that the average energy consumption for previous 12 months is 134 units and therefore directed to revise the energy bill of the applicant by order dated 31.1.2014. Accordingly, bill of the applicant was revised. Applicant's meter was tested with acucheck where it was found O.K. Therefore no further revision can be made in the energy bill of the applicant. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that bill issued by the non applicant @ 172 units per month has already been revised by Learned I.G.R.C. Moreover, the revision is made on the basis of average consumption of the applicant for previous 12 months which comes to 134 units per

month. Hence Learned I.G.R.C. is justified in passing the said order and there is no need for any interference in the said order.

7. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
**(B.A. Wasnik)**  
MEMBER  
SECRETARY

Sd/-  
**(Adv. Subhash Jichkar)**  
MEMBER

Sd/-  
**(Vishnu S. Bute),**  
CHAIRMAN