

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/16/2014

Applicant : Smt. Rohini Laxmikant Pille,
Plot No. 831,
Ahuja Nagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 7.3.2014.

1. The applicant filed present grievance application before this Forum on 9.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No.

410017209284. She has received excessive bills since May 2013 onwards. She complained to non applicant. Non applicant informed that his meter is O.K. Hence she approached I.G.R.C. However, I.G.R.C. disposed off the grievance application of the applicant by order dated 30.12.2014. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 5.2.2014. It is submitted that consumer is being issued energy bills as per meter reading. On consumer's complaint, meter No. SPN-19674 was tested by acucheck and it was found O.K. The consumer approached to I.G.R.C. Learned I.G.R.C. has directed to replace the meter. Hence Meter No. SPN-19674 was replaced and new Meter was installed. Old meter No. SPN-19674 was tested in the testing laboratory where also meter was found O.K. As the meter is O.K. bill of the applicant can not be revised. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. SPN-19674 should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum on or before 14.2.2014. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it

is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant and hence bills of the applicant can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN