

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/076/2010

- Applicant : Sau. Sunanda B. Ane
At – 22, Bhayyalal Wadi,
Sitanagar, Wardha Road,
NAGPUR.
- Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Congressnagar Division,
Nagpur.
- Quorum Present : 1) Shri Shivajirao S. Patil
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.
- 2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.
- 3) Smt. Kavita K. Gharat
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 09.12.2010)

The applicant Sau. Sunanda B. Ane, 22, Bhayyalalwadi Sitanagar, Wardha Road, Nagpur filed present grievance application under Regulation 6.4 of the Maharashtra Electricity Regulatory

Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

According to the applicant every month she received proper bills, however in the month of July 2010 and September, 2010 she received excess bill of the unit 556-432 respectively. She had not consumed this much energy and therefore amount of the bill may be reduced.

The non-applicant, the Nodal Officer had resisted the grievance application by filing their say. It is submitted that on complaint of the consumer / applicant her meter was checked and found that meter is properly working. The meter was showing proper reading. Therefore meter has shown correct reading and bill of consumed energy was properly issued. There is no need to interfere in the amount of the bill.

Forum heard argument by both the side and perused the record. Record shows that in the month of August 2010 consumed units are 556 and in the month of July 2010 consumed units are 432. It is pertinent to note that the non-applicant had produced meter testing report dated 21.09.2010 and it shows that the meter is found Ok and there is no problem in the meter. It is noteworthy that again at the second instance the non-applicant had checked the meter and submitted report on dated 20.10.2010. This report also shows that meter is found correct and it is found perfectly in order.

Relying on this documentary evidence and testing report is crystal clear that bills for the month of July 2010 and August 2010 are properly prepared as per the energy consumed by the applicant, therefore need no interference. On this back ground. At the most, the non-applicant is at liberty to recover bill of July 2010 and August 2010

