

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/166/2014

Applicant : Shri Anand Govind Bagde,
Plot No. 27, Awale nagar,
Nari Road,
Nagpur : 26.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 12.8.2014.

1. The applicant filed present grievance application before this Forum on 8.7.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bill in May 2014. His meter was tested with acucheck and found O.K. He is not satisfied with this report and therefore he approached to I.G.R.C. Learned I.G.R.C. made some observations and disposed off

the matter as per order dated 7.7.2014. Being aggrieved by the said order the applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply dated 26.7.2014. It is submitted that meter of the applicant was tested by acucheck and it was found O.K. Bill for May 2014 is for 901 units but it a bill for 2 months. Consumption pattern of the applicant is 450 units per month. In the year 2013 in March 2013 to April 2013 consumption was 926 units. In March 2014 to May 2014 consumption is 966 units and therefore it is excessive only by 4.65 %. This much difference in consumption is possible by more or less use. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is true that for the month of May 2014 the consumption is shown in CPL as 901 units. However, careful perusal of the record shows that in the month of March 2014 the consumption was shows only 65 units. In April 2014, status of the meter was Inaccessible and reading was 195 units on average basis consumption. It is noteworthy that in the bill of May 2014, credit of Rs. 1058.79 is already given to the applicant. In the column of "Number of Months", it is specifically mentioned that bill of May 2014 is the bill for 2 months. At the most it can be said that for mentioning Inaccessible status of the meter, SNDL is responsible and therefore they can not charge DPC, interest to the applicant and applicant is entitled for slab benefit. Therefore, in our opinion, it is necessary to divide the

bill of 901 units into 3 months and without charging DPC, interest & after giving slab benefit, bill has to be revised. Hence the following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to divide the bill of 901 units of May 2014. It should be divided into 3 months and slab benefit should be given to the applicant without charging CPC, interest and bill be revised accordingly.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN