

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/032/2015

Applicant : Smt. Jyoti Dilip Patil,
User, Pankaj B. Bukkawar,
S. No. F-3, Chandrabhaga Apptts.,
Rajkamal Chouk, Vishwakarmanagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 7.3.2015.

1. The applicant filed present grievance application before this Forum on 6.2.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that she runs M/s. Neelkamal Hardware Shop in Chandrabhaga Apartments of Vishwakarmanagar Nagpur. In September 2014, October 2014 & November 2014 she received excessive bills. Being aggrieved by the order passed by I.G.R.C. she approached to this Forum

3. Non applicant denied applicant's case by filing reply Dt. 16.2.2015. It is submitted that meter of the applicant is tested in the laboratory of SNDL on 17.11.2014 and it is found O.K. Therefore bills can not be revised. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is an admitted fact that applicant runs M/s. Neelkamal Hardware Shop. We have carefully perused CPL of the applicant. It is rather surprising to note that previous consumption of the applicant was tremendously less as good as NIL. In October 2013, consumption is shown as 6 units, in November 2013 – 6 units, in December 2013 – 5 units, in January 2014 – 3 units, in February 2014 – 9 units, in March 2014 – 3 units, in April 2014 – 16 units, in May 2014 – 6 units, in June 2014 – 0 units, in July 2014 – 8 units, in August 2014 – 2 units & in September 2014 – 82 units. By no stretch of imagination, there can be such type of consumption. Therefore it appears that since October 2013 till September 2014, for a period of about one year, there was manipulation to suppress actual reading. Either the meter reader did not take actual meter reading, shown normal status & imaginary negligible reading. It is also possible that applicant might have joined her hands with meter reader. That may be the reason why this designly defective method was going on for 1 year. Applicant also never complained to non applicant about negligible consumption.

6. Only in the month of September 2014 – 82 units, in October 2014, reading is shown as 227 units and in November 2014 – 284 units. Again previous trend was started since December 2014. In December 2014 reading is shown 18 units and in January 2015 – 1 unit. If it is a shop of the applicant for selling of construction material, hardware etc., it is but natural

to have some lights, fans during whole day till closure of the shop at 9.00 P.M. Even then such type of reading is noted. Therefore it is nothing but manipulation. Reading must have been accumulated in the meter and it was shown in September 2014, October 2014 and November 2014.

7. Meter was tested by acucheck and it is found O.K. Again meter was tested in meter testing laboratory and as per report dated 17.11.2014, meter is O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed. Hence following order:-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Shivajirao S. Patil),
CHAIRMAN