

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/71/2012

Applicant : Shri Pandurangji Ramchandraji Itkelwar,
At Juni Mangalwari, Ganli Wada,
C.A. Road, Telephone Exchange,
NAGPUR.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
M.S.E.D.C.L. NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 4.9.2012.

The applicant filed present grievance application before this Forum on 10.7.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that Non applicant had issued average bills since September 2010 to March 2012. Bills as per meter reading are not issued. These bills are excessive. Therefore it is necessary to revise these bills.

2. Non applicant denied the applicant's case by filing reply Dt. 2.8.2012. It is submitted that up to August 2010 bills were issued as per meter reading but since September 2010 reading was not available and there was no display. Therefore average bills were issued. Bills of 500 units per month average are issued during the period September 2010 to March 2012. The application may be dismissed.

3. Forum heard the arguments of both the sides and perused the record.

4. In reply of the non applicant, it is specifically mentioned that since September 2010 to March 2012, there was no display of the reading and therefore average bills were issued. In February 2012, old meter was replaced and new meter was installed. Therefore it is clear that during the period September 2010 to March 2012 meter was faulty and therefore there was no display and hence provisions of regulation 15.4.1 of MERC (Electricity supply code & other conditions of supply) Regulations 2005 are applicable and it is necessary to revise these bills accordingly. Hence Forum proceeds to pass following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to revise the bills of the applicant for the period September 2010 to March 2012 according to Regulation 15.4.1 of MERC (Electricity supply code & other conditions of supply) Regulations 2005 and issue corrected bills to applicant.
- 3) Non applicant to comply the order within 30 days from the date of this order.

Sd/-	Sd/-	Sd/-
(Smt.K.K.Gharat)	(Adv.Smt.GauriChandrayan)	(ShriShivajirao S.Patil)
MEMBER	MEMBER	CHAIRMAN
SECRETARY		