

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/54/2016

Applicant : Shri Mahesh T.Bhoware
244, Balaji Nagar, Vistar
Nagpur-27.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC,MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office
2) Shri Laroakar, Nodal Office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Mrs. V.N.Parihar,
Member, Secretary
& I/C.Chairman.

2) Shri N.V.Bansod,
Member

ORDER PASSED ON 12.05.2016.

1. The applicant filed present grievance application before this Forum on 01.04.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations) against the order of IGRC dated 27-04-2016 in which IGRC directed to revise the bill from September-2015 to March-2016 considering monthly average consumption of 130 units and giving DPC/interest in the bill of the applicant.
2. Non applicant, denied applicant's case by filing reply dated 10.05.2016.
3. Forum heard arguments of both the sides and perused record.

4. According to the applicant, he is having consumer No.410012546436 with meter No.SND21556 of the "Secure" make. An applicant stated that he is getting exorbitant energy bills since August-2015 to January-2016. Being a winter season their fans & coolers are mostly off in those days hence their consumption is less as compared to consumption recorded in summer season. He also stated that both the husband & wife are doctors and they are out of home between 9.30 AM to 3.30 PM and 6.30 PM to 10.30 PM so lights, TV, fan remain off and nobody is available at home. From the past billing record, their maximum consumption is around 70-80 units per month. However IGRC has not considered these facts and revised their bills considering erroneous average consumption of 130 units per month. Hence they requested forum to consider average consumption of 80 units per month instead of 130 units per month while revising their bills.

5. Non-applicant stated that the supply is for domestic use and meter no. SND21556 was tested on 03-02-2016 and found meter as faulty. With the observation, *"meter is registering energy on no load and the incoming phase is found burnt may be due to loose connection. Due to this accuracy could not be done. Because of this type of erratic functioning the said meter is declared as faulty"*. Non-applicant said that, IGRC had considered the fact that the meter is faulty and hence ordered to revised the bills for the period August-2015 to January-2016 on the basis of last 12 months average which is 130 units per month.

Accordingly bills are revised & credit of Rs.3651.16 p.s. was given in the electricity bills of May-2016. The non-applicant further stated that applicant is having the connected load of 3-tube lights, 3-fans, 4-CFL, 1-TV, 1-Freeze, 1-pump, 1-Air conditioner. Therefore the average assessment of 130 units P.M. is in order & not at all on higher side as contented by the applicant.

6. In view of the above, since the IGRC has considered the connected load as 680 watt & 30 days working with 50% L.F. & D.F. it appears that the assessment done is correct and does not requires any interference into the IGRC order by this forum.

7. Hence the following order.

ORDER

- 1) Grievance application is dismissed.
- 2) No order as to cost.

Sd/-
(N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar),
**MEMBER/SECRETARY
& I/C. CHAIRMAN**