

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/030/2015

Applicant : Smt. Cencily G. Gomes,
Bezanbagh, Quality Cooler
Plot No. 514, Bezanbagh,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 7.3.2015.

1. The applicant filed present grievance application before this Forum on 31.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that she received excessive bills. Being aggrieved by the order passed by I.G.R.C., she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 16.2.2015. It is submitted that meter was tested by acucheck on 24.8.2014 and it is found O.K. As per order passed by Learned I.G.R.C. dt.9.1.2015, meter was tested in the laboratory of S.N.D.L. on 15.1.2015 and it is found O.K. Therefore bills can not be revised.

4. Forum heard arguments of both the sides and perused the record.
5. Record shows that in the month of July 2014 consumption is shown as 1669 units for 2 months. But in June 2014, there was Inaccessible status and slab benefit of Rs. 1145.49 is already given in July 2014. If we consider consumption of 1669 units in July 2014 for 2 months, it is per month 830 units. It is pertinent to note that in June 2012 also, consumption of the applicant was 838 units. In May 2012 – 582 units, in June 2013 – 513 units, in December 2014- 500 units. Therefore it is not for the first time that applicant crossed 800 units per month in July 2014. But it is same trend of consumption in past also.
6. We have carefully perused spot inspection report. It is 2 BHK flat. There are 4 fans, 2 CFL, 4 T.L., 1 T.V., 1 set top box, 1 freeze, 1 mixer, 1 A.C. and 1 computer. Therefore there is sufficient connected load of the applicant. Consumption depends upon utilization of electricity.
7. Record shows that meter is tested by acucheck and found O.K. Again meter is tested in laboratory of SNDL and meter testing report Dt. 15.1.2015 that meter is correct. Therefore bill can not be revised.
8. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. Grievance application deserves to be dismissed. Hence following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER/
SECRETARY

Sd/-
(Shivajirao S.Patil)
CHAIRMAN