Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur Case No. CGRF(NZ)/51/2016

Applicant	: Shri Moh.Akhtar Ahamad Miya Moh.Ali Chowk, Nayapura, Nagpur.
Non-applicant	: Nodal Officer, The Superintending Engineer, (D/F.) NUC,MSEDCL,

NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office 2) Shri Larokar, Nodal Office. 3) Shri Dahasahastra, SNDL Nagpur.

<u>Quorum Present</u>	: 1) Mrs. V.N.Parihar, Member, Secretary & I/C.Chairman.	
	2) Shri N.V.Bansod, Member	

ORDER PASSED ON 12.05.2016.

1. The applicant filed present grievance application before this Forum on 01.04.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations) because he was not satisfied with the order of IGRC dated 30-01-2016.

2. Non applicant, denied applicant's case by filing reply dated 26.04.2016.

3. Forum heard arguments of both the sides and perused record.

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4. The applicant is having consumer No. is 410015681717 with meter No.C1095652 and it is utilized for the domestic use. Before the IGRC, the applicant demanded for replacement of existing meter by new meter of **"secure**" make. But before the forum main grievance of the applicant is altogether different, as he has requested to revise his old bill on the basis of consumption recorded by new meter.

5. According to non-applicant, they denied the request of the applicant as well as IGRC rejected the request to install the meter of particular make i.e. "secure" make meter. An IGRC ordered to replace the meter by available meter with the non-applicant and test the same in MTL but the same was not agreed by the applicant. As per ICRG order dated 30-01-2016 meter is tested in MTL laboratory and replaced meter by available meter. As per meter testing report dated 09-02-2016 meter is 0.K. hence no correction can be made in the electricity bill.

The spot inspection has been carried out by the non-applicant. As per the spot inspection report, applicant is having 5-rooms with 3-fans, 6-CFL, 1-freeze, 1-cooler, 1-half HP motor, 1-giezer heater. In the same premises, however there are another domestic meters having no.410015686786 & 410011643985. During the argument applicant stated that he used to shift some of his load to another meter but found no reduction in the consumption recorded by the existing meter.

6. Non-applicant also stated that, applicant is irregular in his bill payment which can be verified from CPL record. Consumer did not pay any bill from 25-06-2015 to December-2015. After that he made part payment of Rs.5000/- on dated 23-01-2016. The bill for March-2016 along with arrears is Rs.12343.14 which is also not paid by the applicant. And therefore non-applicant requested forum to direct the applicant to pay the bill along with arrears.

7. In view of aforesaid facts, it is seen that, non-applicant has already changed meter as per applicant's request & as per availability of meter with them and consumer is satisfied with this installation. Therefore grievance is already redressed. However during argument it was contended that applicant is utilizing all available meters in the premises & it is unauthorized use of Electricity within the meaning of Section 126 E.A. Act 2003 and non-applicant to take suitable action for that purpose.

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8. Hence the following order.

ORDER

- 1) Grievance application is dismissed.
- 2) As per order of IGRC grievance is redressed therefore does not review.
- 3) Applicant is directed to pay current bill along with arrears promptly.

Sd/-(N.V.Bansod) MEMBER sd/-(Mrs.V.N.Parihar), MEMBER/SECRETARY & I/C. CHAIRMAN

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