

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/40/2013

Applicant : Shri Abhijit Sureshrao Kesre,
Plot No. 49,50, Siddheshwar Wadi,
Kharbi Road, NAGPUR – 440 009.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Subhash Jichkar,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 7.5.2013.

1. The applicant filed present grievance application before this Forum on 16.3.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that his energy bill for the month of March 2012 is wrong and excessive. Supply of electricity was released on 1.4.2011 by M.S.E.D.C.L. but

required documents were not updated in I.T. system and no bill was generated. S.N.D.L. issued his first bill in the month of December 2011 for 9 months with average consumption of 200 units per month. Energy bill for January 2012 to February 2012 were also issued with average consumption of 200 units per month and in March 2012 the bill with meter reading came to be generated considering previous reading as 01 initial reading and current reading as 6529 with net consumption of 6528 units for 12 months. The applicant has raised his objection in respect of initial reading of 01. It is the contention of the applicant that old used meter was installed by M.S.E.D.C.L. with initial reading of 5239 and not the initial reading of 01. Earlier he filed his complaint on 24.8.2012 and prayed for revision of the bill for March 2012. But no steps were taken. Therefore applicant filed application to I.G.R.C. I.G.R.C. passed order dated 31.1.2013. He was not satisfied with the order of I.G.R.C. and therefore applicant filed present grievance application before this Forum.

3. Non applicant SPANCO denied the case of applicant by filing reply Dt. 4.4.2013. It is submitted that initially supply was given to the applicant by M.S.E.D.C.L. and therefore initial reading is not available with S.N.D.L. Learned I.G.R.C. passed order Dt. 31.1.2013 and accordingly S.N.D.L. has complied with the order. Necessary credit is already given to the applicant and effect will be given in the bill of February 2013. Grievance application may be dismissed.

4. Forum heard the arguments of both the sides and perused the record.

5. It is an admitted fact that connection was given by M.S.E.D.C.L. Therefore burden shifted on the shoulder of M.S.E.D.C.L. as to what was the initial reading. Record of initial reading is not available. Applicant is also unable to produce documentary evidence to show initial reading. Therefore Learned I.G.R.C. held that quantum of consumption up to March 2012 from the date of supply i.e. for 12 months will have to be arrived at on the basis of monthly average of the applicant metered consumption from April 2012 to December 2012 which a subsequent period. The total consumption for this period of 9 months was only considered for average consumption. However, now consumption of 12 months is available instead of 9 months and therefore it is necessary to calculate the average consumption on the basis of consumption of 12 months and to revise the bill accordingly.

6. Hence Forum proceeds to pass the following order :-

ORDER

- 1) Non applicant is hereby directed that quantum of consumption for 12 months from the date of supply shall be arrived at on the basis of monthly average of applicants metered consumption for subsequent 12

months and on that basis shall calculate monthly average bill and revise the same.

- 2) Non applicant is directed to comply the order within 30 days from the date of this order.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(Adv.Subhash Jichkar)
MEMBER

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN