

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/029/2015**

Applicant : Shri Dnyaneshwar A. Charde,  
User, N.D. Charde  
Plot No. 152, Sheshnagar,  
Behind Bhavan School,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 7.3.2015.**

1. The applicant filed present grievance application before this Forum on 29.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C., he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 11.2.2015. It is submitted that meter was tested by acucheck on 2.1.2015 and it is found O.K. As per order passed by Learned I.G.R.C. meter was tested in the laboratory of S.N.D.L. on 15.1.2015 and it is found O.K. Therefore bills can not be revised.

4. Forum heard arguments of both the sides and perused the record.
5. Record shows that since May 2013, there is continuously locked status till June 2014 and there was average billing of 212 units per month. There is nothing on record that during this period of 14 months (since May 2013 to June 2014) applicant any time complained to non applicant that there is locked status, average billing and actual reading may be taken. Applicant was silent and happy because of the reason that he was getting lesser bills.
6. Only in the month of July 2014, there was normal status, consumption was shown 3915 units for 15 months and slab benefit of Rs. 16581.99 was given. If this one month of July 2014 is excluded again there was locked status in the month of August 2014, September 2014 & October 2014. In the month of November 2014, actual reading was taken showing the consumption of 1301 units for 4 months and slab benefit of Rs. 6419.08 was given to the applicant. In December 2014, there was 164 units consumption. Meter is changed in January 2015.
7. All these circumstances show that there must be conspiracy between meter reader and the applicant. Therefore only locked status is shown in number of months and accumulated billing is given only in 2 months. Therefore either meter reader was not visiting the spot or there was manipulation by the applicant.
8. So far as meter is concerned, meter is tested by acucheck and found O.K. Again meter was tested in the laboratory of SNDL and as per meter testing report Dt. 15.1.2015 meter is O.K. Therefore meter is not faulty. At the most, it can be said that consumption was accumulated in the

meter. Slab benefit is already given to the applicant. No much relief can be given to the applicant.

9. Record shown that since 10.10.2014 applicant did not make any payment and he is enjoying electricity without payment of any amount. It is not justified. Though applicant is not paying any amount, non applicant also has not issued statutory notice u/s 56 of Electricity Act 2003 for disconnection for the reason best known to the non applicant.

10. In our opinion, order passed by Learned I.G.R.C. is legal and valid and needs no interference. Grievance application deserves to be dismissed. Hence following order :-

#### ORDER

- 1) Grievance application is dismissed.
- 2) Business Head of S.N.D.L. is hereby directed to issue strict directions to all meter readers that they should record meter reading every month invariably and in case meter is faulty, locked or Inaccessible, they must report the matter to their superiors for further immediate action and shall not continue same suspicious status months together.

Sd/-  
(Anil Shrivastava)  
MEMBER/  
SECRETARY

Sd/-  
(Shivajirao S.Patil)  
CHAIRMAN