

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/075/2010

Applicant : Shri Gaurav G. Nalhe
At Shop No. 2, Wing 2, Rahul Complex -1,
Opp. Hotel Rahul, Near S.T. Stand
Ganeshpeth,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Nagpur Urban Circle, MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil
Chairman,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

3) Smt. K.K. Gharat
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 16.11.2010)

The present grievance application has been filed on
19.10.2010 under Regulation 6.4 of the Maharashtra Electricity

Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

1. The grievance of the applicant is in respect of abnormal energy bill issued by the non-applicant in the month of July 2010.
2. According to the applicant average bill which was issued in the month of July-2010 was more than double of actual consumption. Also reading has not taken by the non-applicant and issued a wrong bill. Therefore prayed for issuance of correct bill. The applicant also requested that proper reading may be taken and accordingly correct bill be issued. The applicant has sought interim order of stay against the disconnection notice issued by the non-applicant dated 15.10.2010 directing the non-applicant not to disconnect the supply.
3. The non-applicant has submitted his say that the meter of the applicant was inspected by the team of Damini Squad on 01.07.2010. On inspection following discrepancies were pointed out---

- 1) Meter was faulty, no display since January, 2009 to January 2010.

- 2) Random consumption shown by the meter.

Hence, the squad remarked that the consumer was to be assessed as per connected load and the meter was to be replaced immediately. Therefore the applicant's meter was replaced in the month of July 2010 and has issued a bill as per connected load for

the period January 2009 to July 2010. Alongwith this say, the non-applicant also submitted copy of the Damini Squad inspection report, copy of assessment sheet and Consumer Personal Ledger.

4. During the course of hearing so far as interim relief is concerned, this Forum had orally informed the non-applicant not to disconnect the supply till final order and hearing of final order was scheduled on dt. 09.11.2010.
5. On 09.11.2010 Forum heard argument from both the side. The non-applicant's side was presented by Shri S.P. Waghmare, Executive Engineer and Shri R.S. Siroi, Dy. E.E. Mahal Division. Shri Gaurav Nalhe, the applicant has reiterated the points as mentioned in the grievance application.

It is pertinent to note that during the course of arguments, both the parties has filed joint pursis dated 09.11.2010. In fact it is the pursis filed by the applicant in writing regarding the subject "acceptance of re-assessment regarding previous bills." In this pursis applicant admitted in clear terms that this to confirm his acceptance of re-assessment of his last bill.

6. In the same pursis the applicant submitted further and the requested to deduct the bill amount paid by him in the said period i.e. July 2009 to June 2010. At the bottom of the pursis again applicant added few lines and submitted that "assessment will be done for 82 units per months for disputed period and he is fully agree for this".

The Executive Engineer of the non-applicant accepted this pursis in writing and wrote on the pursis that he agreed for the same.

7. Therefore by this pursis in facts the grievance of the applicant comes to an end.

ORDER

- 1) In view of the joint pursis filed by both the parties dated 09.11.2010. The Forum directs that the assessment shall be done for 82 units per month for disputed period and the bill amount paid by the applicant during the period July, 2009 to June 2010 shall be adjusted.
- 2) The non-applicant shall carried out this order and report compliance to this Forum within 30 days from the date of order.
- 3) The applicant's grievance application disposed off accordingly.

Sd/-
(Smt.K.K. Gharat)
Member-Secretary

Sd/-
(Smt.Gauri Chandrayan)
MEMBER

Sd/-
(Shri S.S. Patil)
CHAIRMAN