

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/0163/2006

- Applicant : Shri G.A. Monteiro,
At 232, Bosco Villa,
Sadar,
Nagpur.
- Non-Applicant : MSEDCL represented by the
Nodal Officer-Executive Engineer,
Civil Lines Division, NUZ,
Nagpur
- Quorum Present : 1) Shri S.D. Jahagirdar,
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.
- 2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.
- 3) Shri S.J. Bhargawa
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 23.11.2006)

The present grievance application has been filed on
03.11.2006 under Regulation 6.4 of the Maharashtra Electricity

Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of his wrong and excessive billing due to faulty meter and in respect of connection of electronic meter without proper earthing.

The applicant had earlier given intimation about his grievance to the non-applicant by filing his application dated 13.02.2006 and 07.06.2006. However, no satisfactory remedy was provided to the applicant's grievance, till the filing of this grievance application. Hence, the present grievance application.

Since the applicant had earlier intimated the non-applicant about his grievance, such as intimation is deemed to be the intimation given to the Internal Grievance Redressal Cell in terms of Regulations 6.4 of the said Regulations.

The matter was heard by us on 23.11.2006.

The applicant has prayed in his grievance application that his current bills for the month of May, 2006 to October, 2006 (past five months) amounting to Rs.3,770/- may only be recovered from him and that the excess amount of Rs.6,550/- charged in his energy bill dated 13.10.2006 as arrear amount may be waived.

The non-applicant, on his part, has submitted a parawise report dated 18.11.2006 before this Forum stating therein that the applicant's grievance has now been redressed and in that, his energy bills from November, 2004 to March, 2006 have been revised. He has further stated that a credit of Rs.7,082/- has been given to the applicant

on 16.11.2006 and that now the applicant is required to pay an amount of Rs.2,190/- only towards his energy bill upto October, 2006.

The applicant during the course of hearing on 23.11.2006 has shown willingness to pay the revised amount of his energy bills as stated by the non-applicant. He has further submitted that his grievance is now fully redressed by the non-applicant. He, therefore, wants to withdraw his grievance application. Accordingly, the applicant has filed a written pursis to-day requesting for permission to withdraw his grievance application.

Since the non-applicant has already redressed the applicant's grievance to the applicant's satisfaction and since the applicant also wants to withdraw his grievance application, the present grievance application stands disposed off as withdrawn.

Sd/-
(S.J. Bhargawa)
Member-Secretary

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

Sd/-
(S.D. Jahagirdar)
CHAIRMAN

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**

