Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/59/2012.

Applicant : Shri Ashok N. Madane,

At Haidari Chouk,

Near Masjid,

Kamptee, Distt. Nagpur.

Non-applicant: The Nodal Officer,

The Executive Engineer,

(O&M) Division No. I, MSEDCL,

NRC, **Nagpur**.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat

Member Secretary.

ORDER PASSED ON DT. 4.8.2012.

The applicant filed present Grievance application on Dt. 8.6.2012 under regulation 6.4 of the MERC (CGRF & Electricity Ombudsman) Regulations 2006 (hereinafter referred to as the Regulations).

Page 1 of 3 Case No.59/2012

- 1. The applicant's case in brief is that since the date of connection, M.S.E.D.C.L. is not issuing electricity bill having photograph of meter, but simply issuing average bill which is excessive. Therefore applicant filed present grievance application and claimed to issue electricity bill having photograph and also claimed slab benefit since the date of connection.
- 2. During the course of hearing on Dt. 4.7.2012, Non applicant filed pursis in writing that as per the grievance of the applicant, M.S.E.D.C.L. has prepared revised bill and it is sent to Asstt. Engineer, Kamptee, corrected revised bill will be supplied to the applicant within 15 days. Therefore, said pursis filed by the non applicant was recorded by the Forum and matter was adjourned for further hearing on 4.8.2012...
- 3. Today on Dt. 4.8.2012, the matter is compromised between the parties outside the Forum and parties filed written pursis on record Dt. 4.8.2012. As per this pursis, M.S.E.D.C.L. had revised the electricity bill, slab benefit is given to the applicant and bill having photo is provided to the consumer on 4.8.2012. The consumer agreed to pay this bill. On this pursis the applicant consumer also gave in writing that he agreed for revised bill. Now he has absolutely no complaint and the matter be disposed off. M.S.E.D.C.L. also produced the copy of revised corrected bill having photograph and bill calculation on record.

Page 2 of 3 Case No.59/2012

4. Therefore the matter is compromised between the parties and grievance is fully satisfied. Therefore, it is necessary to dispose off the matter. Hence Forum proceeds to pass the following order:-

ORDER

1. Matter is compromised between the parties and grievance is fully satisfied. Therefore case is disposed off.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

Page 3 of 3 Case No.59/2012