Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/014/2015

Applicant : Shri Mirza Ibrahim Baig,

User Mirza Rahim Baig,

Near Pachpaoli Police Station,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 7.3.2015.

- 1. The applicant filed present grievance application before this Forum on 12.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

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- 3. Non applicant denied applicant's case by filing reply Dt. 23.1.2015. It is submitted that meter is tested in meter testing laboratory on 3.1.2014 and it is found O.K. Grievance application deserves to be dismissed.
- 4. Forum heard argument of non applicant and perused record.
- 5. It is true that in June 2014, consumption is shown 1160 units, but it is for 3 months. In April 2014 and May 2014, there was Inaccessible Status and therefore slab benefit of Rs. 2763.40 is already given in June 2014.
- 6. Consumption trend of the applicant since May 2014 to December 2014 shows that his consumption is about 350 400 units per month. Therefore this consumption is normal.
- 7. It is rather surprising to note that previously very less consumption is shown since January 2012 till April 2014. In January 2012 47 units, in February 2012 97 units, in March 2012 57 units, in April 2012 83 units, in May 2012 87 units, in June 2012 89 units, in October 2012 48 units, in November 2012 81 units, in December 2012 48 units, in January 2013 62 units, in February 2013 32 units, in March 2013 61 units, in December 2013 38 units. Considering the connected load of the applicant, this type of consumption is impossible. Therefore it appears that previously there was some manipulation with the help of Meter Reader.
- 8. To clear all these doubts, as per order dated 28.1.2015, it was ordered by this Forum that meter of the applicant be tested in the laboratory of M.S.E.D.C.L. and to submit meter testing report. Accordingly, Page 2 of 3

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meter is tested in the laboratory of M.S.E.D.C.L. and as per meter testing report dated 27.2.2015, submitted by Executive Engineer, Urban Testing Division, MSEDCL, Nagpur, meter is O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed. Hence following order:

ORDER

1) Grievance application is dismissed.

(Anil Shrivastava) MEMBER SECRETARY (Adv. Subhash Jichkar) MEMBER (Shivajirao S. Patil), CHAIRMAN

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