

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/002/2009**

- Applicant : The Commissioner of Police  
At 550, Police Quarter  
Police Head Quarter,  
NAGPUR represented by  
Shri Anil M. Athawale
- Non-applicant : MSEDCL represented by  
Superintending Engineer,  
NUC, MSEDCL,  
Nagpur.
- Quorum Present : 1) Shri S.F. Lanjewar  
Executive Engineer &  
Member Secretary,  
Consumer Grievance Redressal  
Forum, Nagpur Urban Zone,  
Nagpur.
- 2) Smt. Gouri Chandrayan,  
Member,  
Consumer Grievance Redressal  
Forum,  
Nagpur Urban Zone,  
Nagpur.

**ORDER (Passed on 22.02.2009)**

This present grievance application has been filed on 02.01.2009 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of issue of Reduction of load from 1500 KVA to 260 KVA. (1) Date of effect, reduction from 22.04.2007 (2) waive of DPC and penalty charges.

The applicant had submitted the written application vide his letter no. CPN/G-1/11KV/Supply/2008 dated 30.12.2008. In his application he stated the following points.

- 1) He had applied the load reduction from 1500 KVA to 260 KVA on dated 21.03.2007 and they are entitled for the load reduction from the second billing cycle.
- 2) He also replied that the C.T. replacement as the meter is H.T. (ToD) Tariff based, question of replacement of C.T. does not appear to be correct. The M.D. never exceeded maximum than 218.6 KVA. On the contrary the non-applicant has given his written reply vide L.N. SE/NUC/Tech/H.T./A.M./862/826 dated 05.02.2009. The following points were put up by MSEDCL.

The applicant has applied for reduction of load from 1576 KW to 260 KVA with contract demand from 1500KVA to 260 KVA on dated 23.03.2007.

As the consumer has applied for reduction of load from 1576 KVA to 260 KVA, with 2 years of agreement period. The same approval for granting load reduction has to sought from H.O. Mumbai.

The office has given load sanction vide L.No. 3503 in which CT replacement work (15/5) Amp was involved. The work was done by applicant on 15%, without any raising the problem or objection. The replacement [of (25/5) C.T.'s ratio] by higher ratio to appropriate ratio

was necessary due to accuracy regarding consumption purpose, as per circular no. 484 in Annexure-II (A) 1 & 2.

The consumer had replaced the C.T. by 15/5 ratio on dated 09.10.2007. The testing done by Executive Engineer Testing authority and submitted the report on dated 17.10.2007 and the action taken by the MSEDCL was intimated to consumer on dated 18.10.2007 that the effect is given from 09.10.2007.

Before approaching to the Consumer Grievance Redressal Forum, consumer approaches to the Internal Grievance Redressal Cell of NUC and the Internal Grievance Redressal Cell has given the reply to the consumer.

The consumer had applied on dated 23.03.2007 for reduction of load. But as per agreement period of two years and the load is demand less than 50% less than sanctioned load. Hence, the necessary approval was to sought from H.O. the date was 09.10.2007.

The case was heard on dated 11.02.2009. The applicant side Shri Athwale representative and one Deptt. employee were present.

Where as the MSEDCL side Shri M.S. Kele S.E. NUC, & Shri Kamble A.E. (HT) were present.

The applicant's representative put his points that there is a delay from MSEDCL side of 4 months, and they have no any concern about for obtaining the sanction from authority.

The period which is required one month is sufficient while the period taken by 2 ½ months.

The C.T. replaced in ORC charges and it was binding as per Company manufacture. It is mandatory done by MSEDCL.

The load was never exceeded more than 260 KVA since date of starting the consumer.

Hence, the case is to be considering since 24.04.2007 and the amount, which is charge, should be exempted w.e.f.

The MSEDCL side S.E. NUC argued that

- 1) The case is considered for load reduction as per consumer request.
- 2) The agreement period was two years.
- 3) The load was less than 50% of sanctioned load is 1500 KVA to 260 KVA. The Competent Authority was H.O. Mumbai.

After getting the sanction, demand note was issued and the same paid by consumer without raising any problem or objection.

The load reduction will be considered as per MERC rule 9.3 since 09.10.2007. After hearing both the sides and the documents submitted by both the parties the Forum has come to conclusion. The work was done, as per the own request by the applicant done to reduce the load vide letter No. NIL dated 23.03.2007.

As per SE/NUC authority has informed to Police Commissioner, Civil Lines Nagpur vide his L. No. SE/NUC/Tech/6/6005/6006/ HT/C-916/B-862/3503 dated 02.06.2007. The load is reduced from 1500 KVA to 260 KVA.

As per applicant say as the rate was H.T. Tariff, there was no much make difference between the higher side ratio.

There is no too much difference in billing (when 1500 KVA CT was installed) and exiting billing as per date hence there is supporting to applicant say.

Apparently there was no delay from MSEDCL side to replace the CT & other functioning of 4 months time. On the contrary the formalities were not completed by the applicant.

There was an original sanction of 1500 KVA vide L.No.NUC/T/6/6005/6006/801/2475 dated 20.08.2005. Hence two years agreement period is also expired in the month of 20<sup>th</sup> August, 2007. Hence, next billing cycle will be continued in the month of September, 2007.

The Forum is directed to disposed of the grievance and directed to adjust the bill amount in the regular bills, (maximum in two bills).

Sd/-  
**(S.F. Lanjewar)**  
Member-Secretary

Sd/-  
**(Smt. Gauri Chandrayan)**  
MEMBER

**CONSUMER GRIEVANCE REDRESSAL FORUM  
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's  
NAGPUR URBAN ZONE, NAGPUR.**