

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/024/2015

Applicant : Shri Ajay M. Bais,
Shantinagar Colony No.I/12,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 3.3.2015.

1. The applicant filed present grievance application before this Forum on 28.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C. applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 11.2.2015. It is submitted that meter is tested by acucheck on 4.8.2014 and found correct. As per order of Learned I.G.R.C. Dt. 10.12.2014, meter is

tested in the meter testing laboratory of SNDL and it is found O.K. Therefore bills can not be revised. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Date of connection is 24.3.2014. In March 2014 reading is shown '0', in April 2014, reading '1' units only. In May 2014, reading is 48 units, but in June 2014, reading is shown as 1161 units. It appears that this reading of 1161 units in June 2014 is reading of 4 months. Therefore for 4 months it will be about 250 units approximately.

6. Similarly, in July 2014, there was Inaccessible status and in August 2014 reading was 1430 units for 2 months. Therefore per month consumption appears to be 715 units.

7. Meter is tested by acucheck as per meter testing report. Secondly meter is tested in the laboratory of SNDL and meter testing report Dt. 18.12.2014 shows that meter is O.K. Therefore bills can not be revised. At the most, slab benefit can be given to the applicant. It is necessary to divide bill of six months since March 2014 to August 2014 equally and to revise the bill accordingly by giving slab benefit. Hence the following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to divide entire bill of the applicant for six months since March 2014 to August 2014 equally in six parts and to give slab benefit to the applicant and accordingly bill will be revised.

- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER/
SECRETARY

Sd/-
(Shivajirao S.Patil)
CHAIRMAN