Before Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/077/2005

Applicant	: M/s. Narsinh Adiwasi Yantramag Ayodik Sah. Sanstha Maryadit, At Khapa, Tahsil, Seoner, Dist. Nagpur.
Non-Applicant	: The Nodal Officer- Assistant Engineer, Division NoII, NUZ, Nagpur representing the MSEDCL.
Quorum Present	: 1) Shri S.D. Jahagirdar, IAS (Retd), Chairman, Consumer Grievance Redressal Forum, Nagpur Urban Zone, Nagpur.
	 2) Smt. Gouri Chandrayan, Member, Consumer Grievance Redressal Forum, Nagpur Urban Zone, Nagpur

ORDER (Passed on 20.12.2005)

The present grievance application has been filed on 29.11.2005 in the prescribed schedule "A" by the present applicant as per Regulation 6.3 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulations, 2003 here-in-after referred-to-as the said Regulations. The applicant is an Adiwasi Power Loom Industrial Co-operative Society and its grievance is non-application of concessional rate of electricity tariff w.e.f. 01.12.2003 for its electricity consumption. The applicant has also demanded un-interrupted supply of electricity to the Society without resorting to any load shedding.

The matter was heard by us on 19.12.2005 when both the parties were present.

The applicant Co-operative Society was represented by its Executive Director one Shri Waman Bhalwatkar.

He contended that although the State Govt. has issued orders under its Resolution, being Resolution dated 21.02.2004, for applying consessional rates of electricity tariff w.e.f. 01.04.2003 to 30.11.2004, the non-applicant has not as yet complied with the Govt. direction and further that un-interrupted power supply should be arranged without resorting to any load shedding. He has produced a copy of Govt. Resolution dated 21.02.2004 issued by the Govt. in Industries, Energy and Labour Department in support of his contentions.

He has produced copies of the following documents also.

- 1) His application dated 20.07.2005 addressed to the Executive Engineer, Rural MSEB, Nagpur.
- 2) His application dated 02.08.2005 addressed to the Assistant Engineer, Khapa S/Dn., MSEB a copy of

which is also sent to the Chief Engineer, MSEB, Nagpur.

3) His application dated 28.10.2004 addressed to the Chief Engineer, Rural, MSEDCL, Nagpur.

The applicant had requested the Chief Engineer and his Officers under these applications to ensure that Govt. orders referred to above are given effect to.

According to the applicant, his grievance being genuine, may be removed immediately.

The non-applicant has submitted his parawise remarks dated 15.12.2005 before this Forum in which it has been stated that the applicant can be permitted to pay electricity bills at the concessional rates as laid down in the Govt. resolution dated 21.02.2004.

During the course of hearing, the non-applicant assured that the applicant's request will be granted. In that, he further stated that as directed by the Technical Director (Commercial) H.O. MSEDCL at Mumbai, concessional electricity tariff of Rs.1.86 per unit + Rs. 30/- per H.P. per month shall be charged during the period from 01.04.2003 to 30.11.2003 and Rs. One per unit during the period from 01.12.2003 to 30.11.2004 respectively.

The applicant seems to be satisfied with the assurance given before us by the non-applicant.

As regards the applicant's request for providing un-interrupted power supply without resorting to any load shedding, the non-applicant's contention is that he is bound by the order issued by MERC in respect of load shedding and further that the applicant's request can be considered if he applies for providing electricity through an independent feeder subject to the applicant paying for the cost thereof. The nonapplicant further stated that an estimate to that effect will be prepared on receipt of such an application and sanction obtained from the Competent Authority. In that event, the applicant will have to bear the cost of such an estimate.

The applicant was, accordingly, advised to make an application to the non-applicant which he agreed to do.

In view of above the position, the applicant's request to do away with load shedding cannot be accepted for the time being.

In the result, the grievance application stands disposed of accordingly.

The non-applicant shall report compliance of this order to this Forum on or before 31.01.2006.

Sd/-(Smt. Gouri Chandrayan) Member Sd/-(S.D. Jahagirdar) CHAIRMAN

CONSUMER GRIEVANCE REDRESSAL FORUM MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's NAGPUR URBAN ZONE, NAGPUR.