

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/62/2011

Applicant : Shri Chandrabhan Sitaram Barapatre
Resident of 299, Umred Road,
Behind Power House,
NAGPUR.

Non-applicant : Nodal Officer,
Superintending Engineer,
(Distribution Franchisee),
Nagpur Urban Circle,
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON DT. 23.12.2011

1. The applicant, Chandrabhan Sitaram Barapatre, resident of 299, behind power house, Nagpur filed the present Grievance application on 24.10.2011 under Regulation 6.4 of MERC (CGRF & Electricity Ombudsman) Regulations 2006.

2. Applicants case in brief is that his consumer No. is 419991572776. Electricity Bill issued to him for the month of May 2011 is excessive as compared to the bill of previous months. The applicant has made complaint on the same

subject matter to Nandanwan Sub-Division and Commercial department of Gandhibagh respectively on 20.6.2011, 13.7.2011 and 26.7.2011, but the applicant is not satisfied. Therefore the applicant filed Grievance application under Regulation 6.2 of the said regulation to Internal Grievance Redressal Cell, SPANCO Ltd. Nagpur (IGRC). I.G.R.C. in case No. 41/11 rejected Grievance application of the applicant as per Order Dt. 12.10.2011. Therefore, the applicant filed present Grievance application before this Forum and claimed revision of bill of May 2011.

3. Non-applicant denied the case of the applicant by filing reply Dt. 28.11.2011. It is submitted that Consumer No. 419991572776/CTM is Industrial connection since 3.2.1999. Sanctioned load of the applicant is 25 HP. Applicant paid all bills without any complaint or Grievance till April 2011. In May 2011, the applicant utilized maximum demand of 27.050 kVA and demand of the applicant was more than 20 kW and therefore as per high tariff rate for more than 20 kW were applied as 5.40 per unit instead of 3.90 per unit and it is correct. IGRC had passed legal order about the grievance of the applicant. Demand of the applicant is perfectly recorded by the meter and as per MRI data, it is correct. Therefore such bill was correctly issued to the applicant. The Grievance application of the applicant be dismissed.

4. Forum heard arguments from both the sides and perused the record. Record shows that the meter is accurate and not defective. Mr. Gaurav Sharma, billing in charge was

also present at the time of arguments and he argued that billing is correct as per the meter reading and MRI data. After examining the MRI data, it is observed that M.D. recorded by the meter for the month of May2011 is 27.050 KVA and therefore the bill generated by the system in the month of May 2011 appears to be quite correct. In the opinion of the Forum, there is no scope for revision of the bill.

5. Forum has carefully perused the order Dt. 12.10.2011 passed by learned IGRC SPANCO, Nagpur. The said order is based on sound reasoning. There is no illegality or perversity in the said order. Therefore, the order passed by learned I.G.R.C. SPANCO Ltd., Nagpur is valid and legal. There is no need to interfere in the said order.

6. Considering the facts and the circumstances of the case and material on record, Forum is of considered opinion that there is no substance and no merits in the Grievance application of the applicant and the application deserves to be dismissed Resultantly, Forum proceed to pass the following order :-

ORDER

I) Grievance application is dismissed.

(Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY