## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/019/2015

Applicant : Shri Bhimrao R.Dongre,

Behind Sangam School,

Bhosalewadi, Lashkaribagh,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 3.3.2015.

- 1. The applicant filed present grievance application before this Forum on 21.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.
- 3. SNDL denied applicant's case by filing reply Dt. 2.2.2015. It is submitted that meter was tested by acucheck on 11.10.2014 and it is found Page 1 of 2

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- O.K. As per order passed by Learned I.G.R.C. Dt. 10.12.2014 meter is tested in meter testing laboratory of SNDL on 16.12.2014 and it is found O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed.
- 4. Forum heard argument of non applicant and perused record.
- 5. We have carefully perused CPL. There is normal trend of consumption. Simply, in the month of August 2014, consumption is 382 units and in November 2014, it is 324 units. However, in all other months there was similar trend of consumption. It is also possible that there may be excessive use in October 2014 & November 2014 due happening of any special event like function, repairing of house etc. and this consumption is also not abnormal. Meter of the applicant is tested by acucheck on 11.10.2014 and it is O.K. Again as per order passed by Learned I.G.R.C. meter was tested in the laboratory of SNDL on 16.12.2014 and it is found O.K. Therefore consumption recorded by the meter is the consumption utilised by the applicant and hence bill can not be revised. Grievance application deserves to be dismissed. Hence following order:

## **ORDER**

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER

Sd/-(Shivajirao S. Patil), CHAIRMAN

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