

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/59/2011**

Applicant : Shri Ruprao Krishnarao Fiske,  
House No. 14, Ward No. 8, Dhantoli,  
Fiske Layout, Katol,  
District, Nagpur.

Non-applicant : The Nodal Officer,  
The Executive Engineer,  
O&M Division, MSEDCL, Ltd.  
Katol.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Smt. Gouri Chandrayan,  
Member,

**ORDER (Passed on 12.12.2011)**

The applicant, Shri Ruprao Krishnarao Fiske, House No. 14, Ward No. 8, Dhantoli, Fiske Layout, Katol, filed present Grievance Application on Dt. 13.10.2011 before this Forum under regulation 6.4 of Maharashtra Electricity Regulatory Commission (Consumers Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006 (hereinafter referred as Regulations).

- 1) Applicant's case in brief is that he applied for Residential Electric connection on Dt. 23.2.2011. He received demand note on Dt. 29.3.2011. He deposited the amount of Rs. 2175/- on Dt. 8.4.2011. He submitted the test report and money receipt of depositing the amount in the office of MSEDCL on Dt. 8.4.2011. He purchased articles amounting to Rs. 381/- as per the instructions of Jr. Engineer, Shri Dahake. However, the electrical supply was given to him on 4.6.2011. Therefore, there was delay in providing electrical supply. Therefore the applicant claimed compensation from M.S.E.D.C.L.
  
- 2) The Non-Applicant denied the claim of the applicant by filing reply on Dt. 4.11.2011. It is submitted that the applicant submitted A-1 form for electrical connection on Dt. 23.2.2011. Concerned Jr. Engineer inspected the spot and accorded sanction on Dt. 23.2.2011. The demand note was issued on Dt. 29.3.2011 to the applicant. The applicant deposited amount of Rs. 2175/- on Dt. 8.4.2011 and submitted the Test Report on Dt. 8.4.2011. On perusal of demand note, it was evident that only supervision charges of service line was mentioned in the demand note. On Dt. 18.4.2011, when the concerned officials of MSEDCL went to the spot to give electrical connection, it was noticed that applicant had not installed Meter Board, Main Switch etc. for electrical supply & therefore no supply could be provided due to fault of the applicant. On 7.5.2011, concerned officers of

MSEDCL went along with electrical meter to the spot, but on that day also compliance from the applicant was incomplete. Therefore, it was informed to M/s. Saloni Electricals that installation is incomplete & therefore the test report is cancelled. It was informed by the MSEDCL that installation should be complete as per demand in the application i.e. for 1 KW & Test report should be submitted accordingly. This information was given to the applicant on 7.5.2011 but the applicant refused to accept it. Then, on 23.5.2011, the applicant submitted fresh test report & therefore electric meter was installed on 26.5.2011 and electric supply was given to the applicant.

- 3) For these reasons, it is the applicant who was at fault & therefore can not claim compensation. The application deserves to be dismissed.
- 4) Forum heard arguments from both sides & perused the record.
- 5) Non-applicant had produced all necessary documents on record in support of its contention. There is test report dt. 8.4.2011 on record. However, on this test report, there is specific note by MSEDCL that this test report is cancelled on 7.5.2011. On reverse side page of this test report, it is specifically mentioned by the officers of MSEDCL that “ सदर ग्राहकाकडे गेलो असता फिटींग झाली नव्हती करीता परत आलो. ”

Another test report copy submitted by the applicant is on record & it is dated 21.5.2011. On the reverse side of this test report there is specific note of MSEDCL that connection was given on 26.5.2011.

- 6) There is also a copy of letter Dt. 6.4.2011 issued by MSEDCL on record which is addressed to M/s. Saloni Electricals. In this letter, it is specifically mentioned that installation process is incomplete though the test report is given. On 7.5.2011, the Jr. Engineer went to the spot to give electric supply but installation was not as per sanctioned load & therefore test report is cancelled. It is necessary to issue fresh test report.
  
- 7) Therefore, it is clear that it is the applicant who had not completed necessary requirements for electric connection and therefore delay, if any, was caused due to the fault of the applicant himself. Officers of MSEDCL were simply prompt. The applicant submitted the application in A-1 form on Dt. 23.2.2011 and concerned Jr. Engineer promptly inspected the spot on the same day i.e. on 23.2.2011. This attitude shows that concerned Jr. Engineer was prompt & acted as per the mandate laid down in the regulations. On the contrary, the applicant had not completed required formalities & therefore no other way was left with MSEDCL than to wait till full & final requisite compliance by the applicant. It is

surprised that even though the applicant is claiming compensation in such type of case. In the opinion of the Forum, it is nothing but misuse of the regulations

- 8) For these reasons, Forum find no force and no substance and Grievance application deserves to be dismissed. Consequently, the Forum proceed to pass the following order :-

**ORDER**

- I) The Grievance application is hereby dismissed.

Sd/-  
(Adv.Smt.GauriChandrayan)  
MEMBER

Sd/-  
(ShriShivajirao S.Patil)  
CHAIRMAN