

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/35/2016

Applicant : Shri Bandu B. Paunfase
At.Po.Kora
Tq.Samudrapur, Dist.Wardha.

Non-applicant : Nodal Officer,
The Executive Engineer,
O&M Division,MSEDCL,
Hinganghat.

Applicant'Representative :- Dr.N.N.Behare,

Respondent by:- 1) Shri A.M.Nitnaware, E.E., Hinganghat Dn.
2) Shri V.M.Hedau, Dy.EE, Samudrapur, S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.
2) Smt. Vandana Parihar,
Member/Secretary

ORDER PASSED ON 12.04.2016.

1. The applicant filed present grievance application before this Forum on 18.02.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 17.03.2016.

3. Forum heard arguments of both the sides and perused record.
4. Applicant filed an application for agricultural connection on 12-02-2015. It is necessary for distribution licensee to issue demand within 15 days on or before 27-02-2015 but demand issued on 13-04-2015. Therefore applicant is entitled for compensation for issuing late demand for the period 27-02-2015 to 12-04-2015 according to MERC's SOP Regulations.
5. Applicant paid amount of demand on 21-05-2015 and submitted test report on 27-05-2015. But up till now connection is not release. 5 poles required, therefore infrastructure is not ready and period for releasing connection stipulated within 90 days is expired on 26-08-2015. Therefore applicant is entitled for compensation from non-applicant for delay in releasing agricultural connection since 26-08-2015 to till releasing of the connection.
6. According to non-applicant the name of applicant is in seniority list of 2015-2016 but said seniority list is not legal. There is no provision about seniority list as per MERC's SOP Regulations. Prior permission for preparation of seniority list is not obtained. Therefore ground of seniority list is not legal and proper. Applicant is entitled for releasing of agricultural connection within 30 days from the date of this order.
7. Hence the following order.

ORDER

- 1) Grievance application is partly allowed.

- 2) Non applicant shall pay compensation to the applicant for delay in issuing of demand for the period 27-02-2015 to 12-04-2015 according to MERC's SOP Regulations 2005 and 2014.
- 3) Non applicant shall pay compensation to the applicant for delay in releasing of agricultural connection for the period 26-08-2015 to till releasing of agricultural connection according to MERC's SOP Regulations 2005 and 2014.
- 4) Non-applicant MSEDCL shall release agricultural connection to the applicant within 30 days from the date of this order.
- 5) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN