

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/56/2012.

Applicant : Late Kubra Khatun,
Thr:- Mohd. Hanif Siddique,
At House No. 1237/A/13,
Tajnagar, Teka, Nagpur.

Non-applicant : The Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee) ,
MSEDCL, NUC, Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON DT. 18.7.2012.

The applicant filed present Grievance application on Dt. 24.5.2012 under regulation 6.4 of the MERC (CGRF & Electricity Ombudsman) Regulations 2006 (hereinafter referred to as the Regulations).

1. The applicant's case in brief is that previously there was Kirana Shop in his house. Therefore, commercial bills were issued. Now, there is tenant in his house. Therefore, he filed an application Dt. 8.8.2011 to M/s. SPANCO but tariff

is not changed. Therefore, the applicant filed present grievance application before this Forum.

2. Non applicant, i.e. M.S.E.D.C.L. denied case of the applicant by filing reply Dt. 6.6.2012. It is submitted that M/s. SPANCO filed their detailed reply and submitted that tariff of the applicant is changed as residential since September 2011 and credit of Rs. 3463.85 being the difference of tariff is given to the applicant. Grievance of the applicant is fully satisfied.
3. M/s. SPANCO also filed separate reply Dt. 15.6.2012 and submitted that consumer is Smt. Kubra Khatun, but she is dead and Mohd. Hanif Siddique is using the meter and supply, but did not apply for change of name. Previously, commercial tariff was applied to the applicant. Applicant filed application Dt. 8.8.2011 that shop is closed and requested for residential tariff. Accordingly, spot was inspected on 15.5.2012 and inspection report was sent for sanction to Nodal Officer of M.S.E.D.C.L. on 25.5.2012. Sanction order was given to SPANCO on 13.6.2012. Now in future, bill for residential tariff will be applied.
4. On the Dt. of hearing before this Forum, applicant and his representative were absent. Arguments from Officers of M.S.E.D.C.L. and SPANCO were heard.
5. Forum perused the record.

6. Considering the reply of M.S.E.D.C.L. Dt. 6.6.2012 and reply of SPANCO Dt. 15.6.2012, it is clear that grievance of the applicant is fully satisfied. Therefore, the forum proceeds to dispose off the matter. Hence the following order :-

ORDER

1. As the grievance of the applicant is fully satisfied, therefore the grievance application is disposed off.

Sd/-	Sd/-	Sd/-
(Smt.K.K.Gharat)	(Adv.Smt.GauriChandrayan)	(ShriShivajirao S.Patil)
MEMBER	MEMBER	CHAIRMAN
SECRETARY		