Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/016/2015

Applicant : Shri Namdeo Ramchandra Kolharkar,

Plot o. 1305, Vinoba Bhavenagar,

Gali No. 9, Nagpur :17.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 3.3.2015.

- 1. The applicant filed present grievance application before this Forum on 19.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

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- 3. SNDL denied applicant's case by filing reply Dt. 2.2.2015. It is submitted that meter was tested by acucheck on 2.1.2015 and found O.K. As per order passed by Learned I.G.R.C. Dt. 9.1.2015 meter is tested in meter testing laboratory of SNDL in presence of applicant on 16.1.2015 and it is found O.K. Grievance application deserves to be dismissed.
- 4. Forum heard argument of non applicant and perused record.
- 5. We have carefully perused spot inspection report regarding connected load. Record shows that mean while there was tremendously less consumption shown in CPL i.e. in the month of February 2014 – 25 units, in March 2014 - 51 units, in April 2014 - 6 units, May 2014 - 14 units, in June 2014 - 24 units, July 2014 - 56 units, August 2014 - 52 units, in September 2014 – 3 units. Considering connected load, such type of consumption is practically impossible. Record shows that in December 2014, meter was replaced and therefore since November 2014, correct reading is appearing. In November 2014, reading is 241 and in December 2014 – 231 units. According to the applicant there is excessive billing in November 2014 and December 2014. However, if we turn certain pages of CPL, it is crystal clear that in April 2012, consumption of the applicant was 217 units, in May 2012 – 264 units, in June 2012 – 256 units, in July 2012 – 212 units, April 2013 - 232 units. Therefore consumption of the applicant shown in November 2014 – 241 units and in December 2014 – 231 units appears to be normal consumption and it is definitely not excessive. It appears that in December 2013 there must have been some mischief and that may be the only reason why since January 2014 to October 2014, reading was very much less and negligible.

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6. Meter is tested in the laboratory of SNDL and meter testing report Dt. 16.1.2015 shows that meter is O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed. Hence following order:-

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY $\begin{array}{c} Sd/\text{-}\\ \text{(Adv. Subhash Jichkar)}\\ MEMBER \end{array}$

Sd/-(Shivajirao S. Patil), CHAIRMAN

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