

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/55/2012.

Applicant : Smt. Vatsalabai V. Barve,
At Koradi, (Wanjari Bhavan),
Near Bus Stop, Shrikrishna Sabhagruh,
Near Nahar, Koradi, Distt. Nagpur.

Non-applicant : MSEDCL represented by
The Nodal Officer,
The Executive Engineer,
CC (O&M) Dn.II ,
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON DT. 18.7.2012.

The applicant filed present Grievance application on Dt. 22.5.2012 under regulation 6.4 of the MERC (CGRF & Electricity Ombudsman) Regulations 2006 (hereinafter referred to as the Regulations).

1. The applicant's case in brief is that though there was no use of electricity and house was closed, even then excessive bill is issued to the applicant. Applicant complained about the same but no action was taken. Applicant was told to pay

revised bill but no correction is made in the computerized record. Line Staff of Koradi are always insisting to pay the bill. Therefore the applicant filed grievance application and requested to revise the excessive bill.

2. Non applicant filed reply Dt. 8.6.2012 and thereby denied the case of the applicant. It is submitted that in January 2011, near about 2500 meters were changed in Mahadula Distribution Center (PC-5). In that juncture, meter of the applicant was also changed. The agency of meter reading did not note current reading as per photo of the meter but written note of previous meter that there is no use and therefore noted the reading 5771 units amounting to Rs. 52,000/-. When this fact came to the notice of M.S.E.D.C.L. in the same month, the bill of applicant was corrected. As there was no use of electricity, therefore as per previous procedure and noting correct reading was mentioned and bill was issued. House of the applicant always remain close and therefore previously average bills were issued. However, after taking the actual reading, the applicant was getting "Lock Credit". Now after entire revision only, in the month of April 2012, bill of Rs. 251/- is issued to the applicant.
3. Forum heard arguments of both the sides and perused the record.
4. In reply of the non applicant, it is admitted that all disputed bills are already revised by non applicant and bill for April

2012 amounting to Rs. 251/- is issued. In our opinion, it is perfectly correct and needs no interference. It appears that entire grievance of the applicant is already fully satisfied. Therefore, it is necessary to dispose off the application. Hence Forum proceeds to pass following order :-

ORDER

1. As the grievance of the applicant is solved by the non applicant as per it's reply, therefore the grievance application is disposed off.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN