

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/012/2015**

Applicant : Shri Naresh R. Tanbe,  
Chandramani Nagar,  
Gali No. 6-R,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 3.3.2015.**

1. The applicant filed present grievance application before this Forum on 16.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. SNDL denied applicant's case by filing reply Dt. 23.1.2015. It is submitted that meter was tested by acucheck on 6.1.2015 and found O.K.

As per order passed by Learned I.G.R.C. Dt. 9.1.2015 meter is tested in meter testing laboratory on 3.1.2015 and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard argument of non applicant and perused record.

5. Date of connection is recently on 16.5.2014. CPL shows that in December 2014 applicant received bill for 3647 units for six months. CPL shows that in the month of July 2014 to November 2014 there was Inaccessible Status. Hence bill of 3647 units for six months was issued in December 2014. It is noteworthy that date of connection is 16.5.2014. There is normal status in May 2014 but consumption is shown '0' units. In June 2014, normal status is shown but consumption is 104 units. However, there is no meter reading since July 2014 to December 2014. In such circumstances, applicant is entitled for slab benefit. Grievance application has to be partly allowed. Hence following order :-

#### ORDER

- 1) Grievance application is partly allowed.
- 2) SNDL shall revise bills of the applicant from December 2014 regarding 3647 units for six months and is directed to give slab benefit to the applicant and to revise the bill accordingly.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN