Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/056/2011

Applicant : Late Sukhdeorao G. Awaze

> Through Smt. Sheela Sukhadeorao Awaze, Plot No. 66, Saibaba Nagar,

Premnagar Road,

Nagpur.

Non-applicant: MSEDCL represented by

the Nodal Officer- (Dist. Franchisee)

Superintending Engineer, Nagpur Urban Circle,

Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat

Member Secretary.

ORDER (Passed on 29.11.2011)

It is the grievance application filed by Late Sukhadeorao G. Awaze through Smt. Sheela S. Awaze, resident at Plot No. 66, Saibabanagar, Premnagar, Nagpur on dated 05.10.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (here-in-after referred-to-as the said Regulations.)

The applicant's case in brief is that, the consumer no. 410012765049 is in the name of Late Shri Sukhadeorao Awaze. Till February 2010 bills were proper. In March 2010 bill of 901 unit for Rs. 6670/- was given. There was no excess consumption of the consumer, therefore complaint was filed in the office of MSEDCL on 29.03.2010. The applicant deposited amount for meter testing and applied. Amount of Rs.100/- was deposited for meter testing on 06.04.2010. There after meter was replaced but there was no correction in the bill. In June 2011 applicant field another complaint to MSEDCL but bill was not corrected. Meanwhile the applicant deposited Rs.4000/- but amount of arrears reach up to Rs. 11,000/-. Therefore applicant filed present grievance application and requested to revise the bill and to issue correct bill.

The non-applicant denied the case of the applicant by filing reply on dated 14.09.2011. It is submitted that this connection is issued in the name of the consumer Shri Sukhdeorao G. Awaze for residential use since 12.05.1987. Smt. Sheela S. Awaze who filed the present application is not consumer of MSEDCL. It is mentioned in complaint that Shri Sukhdeorao Awaze died in the year 2009 but even them connection was not change or transfer into the name of Smt. Sheela Awaze or anybody else. Therefore application deserves to be dismissed.

Consumer deposited the bill till February 2010 in March 2010. As per the photo reading bill of 901 units for Rs.6670=88 was given to the applicant but applicant objected. Therefore meter was replaced and new meter was installed,

applicant deposited amount for meter testing but report of meter testing is not found up till now. Bill of the applicant for March 2011 is already revised and amount of Rs.4624=12 is deducted from this bill and bill is correct. However, since 02.03.2011 applicant did not deposit any amount up till now and therefore, there are arrears of Rs. 12,234=38 and it is correct. The grievance application of the applicant deserves to be dismissed.

Forum heard the argument from both the side and perused the record.

At that time of argument both the parties compromise the matter and filed joint pursis on 15.11.2011. It is agreed between the parties that applicant shall pay amount of arrears of Rs. 12,234/- alongwith current bill for each month in equal four (4) installments, otherwise supply will be disconnected for failure of payment. Applicant admitted and therefore matter is compromise, hence Forum proceed to pass the following order.

ORDER

The matter is compromise between the parties and therefore it is disposed off accordingly.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

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