Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/012/2015

Applicant : Shri Sk. Tafazul Sk. Abdulla,

Plot No. 15, Azad Colony, Umred Road, Tajbagh,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 25.2.2015.

- 1. The applicant filed present grievance application before this Forum on 06.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.
- 3. SNDL denied applicant's case by filing reply Dt. 17.1.2015. Meter was tested by acucheck on 17.9.2014 and found O.K. As per order Page 1 of 2

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passed by Learned I.G.R.C. Dt. 26.12.2014 meter is tested in meter testing laboratory on 3.1.2015 and it is found O.K. Grievance application deserves to be dismissed.

- 4. Forum heard argument of non applicant and perused record.
- 5. We have carefully perused CPL of the applicant. It appears that his bills for the month of April 2014 to November 2014 are excessive considering his connected load. Therefore it is necessary to revise these bills on average basis consumption of last 12 months prior to April 2014. Hence following order:

ORDER

- 1) Grievance application is partly allowed.
- 2) SNDL shall revise bills of the applicant from April 2014 to November 2014 on average basis of preceding 12 months prior to April 2014.
- 3) Compliance should be reported within 30 days from the date of this order.

(Anil Shrivastava) MEMBER SECRETARY (Adv. Subhash Jichkar)
MEMBER

(Shivajirao S. Patil), CHAIRMAN

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