

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/55/2013

Applicant : Shri Narayan S. Kumbhare,
Plot No. 37, Maa Shubhalaxmi Society,
Wathoda Layout, Giddoba nagar,
Jalaram Road,
NAGPUR: 09.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Subhash Jichkar,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 22.5.2013.

1. The applicant filed present grievance application before this Forum on 30.3.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that on 29.3.2011, one used meter was installed at the premises of the applicant. At the time of billing previous reading + current reading '1' (one) was shown and bill of 830 units amounting to Rs. 4140 was issued. The applicant complained about this bill. His bill was revised and bill of Rs. 1090/- was issued. The applicant deposited that bill on 17.1.2012. The applicant received another bill on 9.3.2012. In that bill initial reading was shown as '1' and bill was issued for 2256 units amounting to Rs. 10260/-. The applicant complained about that bill but his grievance was not redressed. The applicant received another bill for Rs. 11830/-. It was revised for Rs. 1000/-. The applicant deposited that bill on 24.8.2012. Therefore applicant received excessive bill and those bills may be revised.

3. Non applicant filed reply Dt. 22.4.2013 and submitted that electricity supply was given to the applicant since 25.4.2011 by M.S.E.D.C.L. In December 2011, at the time of handing over to M/s. SPANCO, M.S.E.D.C.L. had not given initial reading and shown condition of meter as RNA status. Accordingly bill for 830 units was issued. In January 2012 average bill of 100 unit was issued. In February 2012 meter reading was 2256 and therefore consumption was shown 2255 units. Bill of 930 units for 10 months was considered and adjusted. As per letter dated 18.4.2013, M.S.E.D.C.L. informed to M/s. SPANCO that previously this meter was allotted to one Shri Akhtarkhan Faqrudinkhan on 8.9.2009. At that time initial reading was '2'. His supply was

permanently disconnected on 10.1.2011 and at that time last reading was 01853. Same old meter was affixed at the site of the applicant on 25.4.2011 and initial reading was 01853. Considering said letter of M.S.E.D.C.L. now SPANCO will consider initial reading as 01853 instead of '1' and will revise the bill.

4. M.S.E.D.C.L. also produced letter dated 15.4.2013 on record. All these aspects regarding initial reading are given in this letter.

5. Forum heard arguments of both sides and perused the record.

6. During the course of hearing both the parties agreed that initial reading will be considered as 01853 instead of '1' and therefore $(2255-1853= 403)$ units shall be divided into 10 months and therefore as per calculation applicant will have to pay bill of 40 units per month. Applicant had also shown his willingness in writing on the reply of M/s. SPANCO.

7. Therefore Forum proceeds to pass the following order :-

ORDER

- 1) Grievance application is partly allowed.

- 2) Non applicant is directed to consider initial reading of the applicant as 01853 units and shall divide the difference of 403 units into 10 months and shall revise the bill as 40 units per month.
- 3) Non applicant to comply within 30 days from the date of this order.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(Adv.Subhash Jichkar)
MEMBER

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN