Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/31/2016

Applicant : Shri Madhorao N.Itaware

At.Kingaon Po.Bothuda

Tq.Hinganghat, Dist.Wardha.

Non-applicant: Nodal Officer,

The Executive Engineer, O&M Division, MSEDCL,

Hinganghat.

Applicant'Representative :- Shri B.V.Betal,

Respondent by:- 1) Shri A.M.Nitnaware, E.E., Hinganghat Dn.

2) Shri V.M.Hedau, Dy.EE, S'pur, S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

Smt. Vandana Parihar, Member/Secretary

ORDER PASSED ON 01.04.2016.

- 1. The applicant filed present grievance application before this Forum on 09.02.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 04.03.2016.
- 3. Forum heard arguments of both the sides and perused record.

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- 4. Applicant filed an application for agricultural connection on 29-01-2015. It was necessary to issue demand within 15 days from the date of application but demand is given to him on 05-07-2015. Therefore applicant is entitled for compensation for the period 13-02-2015 to 04-07-2015 for delay in issuing demand according to MSRC's SOP Regulations.
- 5. Applicant paid amount of demand on 06-07-2015 however applicant did not submitted test report. According to the applicant he submitted test report but it was not accepted. Forum enquired to the applicant whether xerox copy is available but applicant can not tale date of the test report nor produced xerox copy on record. Therefore it is necessary to submit legal test report by applicant and on receipt of the same non-applicant MSEDCL shall release the connection within stipulated time as per as per Rules and Regulations.
- 7. Hence the following order.

ORDER

- 1) Grievance application is partly allowed.
- Non applicant shall pay compensation to the applicant for delay in issuing of demand for the period 13-02-2015 to 04-07-2015 according to MERC's SOP Regulations 2005 and 2014.
- 3) Applicant shall submit the test report. On receipt of the same, non-applicant MSEDCL shall issue agricultural connection to the applicant within stipulated time from the date of filing of test report according to Rules and Regulations.
- 4) All other claims of compensation of the applicant are rejected.
- 5) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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