

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/010/2015

Applicant : Shri Ahamad Khan Anwar Khan,
House No. 803, near Gilani Garage,
Nayapura,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 25.2.2015.

1. The applicant filed present grievance application before this Forum on 06.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he filed application for new service connection as per his application Dt. 22.05.2014 but his application is rejected asking him to pay outstanding dues of other live connection having Consumer No. 410011643721 in the name of Shri Wazikhan Noorkhan. Applicant therefore approached to I.G.R.C. and requested for issuance of demand note and subsequent release of connection. Learned

I.G.R.C. passed order dated 17.12.2014 and set aside rejection letter issued to the applicant by Manager – NSC and directed Manager – NSC to issue demand note to the applicant immediately and release connection to him after he pays demand charges along with completion of other formalities if required. Being aggrieved by the said order passed by I.G.R.C. applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 17.1.2015. It is submitted that applicant applied for N.S.C. on 22.5.2014. However, as there were P.D. arrears of Shri Wazikha Noorkhan, Consumer No. 410011643721. Therefore his application was rejected. Applicant approached to I.G.R.C. Learned I.G.R.C. passed order dated 17.12.2014 and set aside rejection letter issued to the applicant by Manager – NSC and directed to issue demand note to the applicant immediately and to release the connection to him after completion of necessary formalities. As per order passed by Learned I.G.R.C. demand note is given to the applicant on 19.1.2015 but applicant did not pay the amount of demand note. Connection shall be issued to the applicant after payment of demand note amount.

4. Forum heard argument of non applicant and perused record.

5. According to SNDL as per order passed by Learned I.G.R.C. Dt. 17.12.2014 demand note is issued to the applicant on 19.1.2015 but up till now applicant did not pay amount of demand note. Applicant did not produce any money receipt to show that he paid amount of demand note. Therefore if the applicant pays amount of demand note, SNDL is ready to give electricity connection to the applicant. There is no negligence or delay on the part of Distribution Licensee / Franchisee and therefore applicant is not entitled for any compensation.

6. However, in case applicant deposits amount of demand note, SNDL shall issue connection to the applicant on completion of other formalities if required. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Applicant is hereby directed to deposit the amount of demand note Dt. 19.1.2015.
- 3) On payment of demand note by the applicant, the Manager – NSC shall release electricity connection to the applicant on completion of other requisite formalities if required.
- 4) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN