

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/009/2015

Applicant : Shri Johny S. Bernard,
Near Siddhartha Mitra Mandal,
Nazul Layout, Mecosabagh,
Nagpur : 04.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 25.2.2015.

1. The applicant filed present grievance application before this Forum on 06.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he applied for new electricity connection as per application Dt. 5.9.2014, but no further action for giving connection was taken by Manager – NSC, SNDL. Applicant approached I.G.R.C. for release of connection. I.G.R.C. passed order Dt. 29.12.2014 to the effect that demand note for charges to be borne by the applicant has now been generated and issued to the applicant and that after payment of

demand note charges by the applicant connection of releasing new electricity connection shall be taken immediately. Being aggrieved by the order passed by I.G.R.C. applicant approached to this Forum. Applicant deposited demand note on 28.12.2014 and connection is given to him on 31.12.2014. Therefore he claimed compensation of Rs. 10000/-.

3. Non applicant denied applicant's case by filing reply Dt. 17.1.2015. It is submitted that applicant applied for N.S.C. on 5.9.2014. Applicant approached to I.G.R.C. On 26.12.2014 demand note was given to the applicant. Applicant deposited the amount of demand note on 29.12.2014 and connection is given to the applicant on 31.12.2014.

4. Forum heard argument of non applicant and perused record.

5. Smt. Bhavika Deepani, Manager – NSC, SNDL argued before the Forum that applicant applied for NSC on 5.9.2014 but requisite documents were not attached along with the application. She further argued that applicant produced some documents on 7.9.2014. Officials of SNDL visited the spot on 12.9.2014 and thereafter on 16.9.2014. There were P.D. arrears against property and hence rejection letter dated 25.9.2014 was issued to the applicant.

6. We have carefully perused letter issued by SNDL to applicant Dt. 25.9.2014, regarding P.D. arrears, directing the applicant to pay P.D. arrears against the property within 7 days from the receipt of letter dated 25.9.2014, failing which application of the applicant shall stand cancelled and applicant shall be required to follow new connection process afresh. Previous application shall stand Null & Void without any further recourse to SNDL

7. Record shows that Learned I.G.R.C. passed order dt. 29.12.2014, but demand note was already issued on 26.12.2014 and applicant deposited the amount of demand on 28.12.2014 and connection is given to him on 31.12.2014. Therefore there is no delay on the part of SNDL nor negligence. Order passed by I.G.R.C. is duly complied and service connection is given to the applicant on 31.12.2014. As service connection is given to the applicant, that part of grievance is fully redressed. So far as compensation is concerned, there is no negligence or delay intentionally on the part of the officials of SNDL and hence applicant is not entitled for any compensation. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN