

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/47/2012.

Applicant : Sk. Pirmohammad Sk. Shakir,
At Jafar Nagar, Plot No. 46,
Police Line Takli,
NAGPUR.

Non-applicant : MSEDCL represented by
The Nodal Officer,
The Superintending Engineer
(Distribution Franchisee),
NUC, Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON DT. 25.5.2012.

The applicant filed present Grievance application on Dt. 12.4.2012 under regulation 6.4 of the MERC (CGRF & Ombudsman) Regulations 2006 (hereinafter referred to as the Regulations).

1. The applicant's case in brief is that the connection of the applicant is for residential purposes and applicant was regularly paying bills till 1.7.2011. Thereafter, M/s. SPANCO distribution franchisee of M.S.E.D.C.L. issued a

bill as per commercial tariff. The applicant complained at many times but no action is taken. The applicant paid all arrears bill till March 2012, April 2012 amounting to Rs. 3290/-. Therefore the applicant filed present grievance application for passing suitable orders.

2. Non applicant filed reply Dt. 21.5.2012 and submitted that connection of the applicant is for residential purposes. Till June 2011, bills were issued as per residential tariff and applicant paid all those bills. Since July 2011, bills are issued as per commercial tariff. The applicant complained about the same, therefore spot was inspected by M/s. SPANCO, distribution franchisee on 14.1.2012 and found that electricity is used for residential purpose. Therefore, commercial tariff is changed and residential tariff is applied. Difference of amount of Rs. 1820.17 is given credit to the applicant.

4. Forum heard arguments of both the sides and perused the record. During the course of arguments learned officers of M.S.E.D.C.L. further gave in writing on the last page of their reply Dt. 21.5.2012 and submitted that "Bills will be changed for the period when commercial tariff has been charged, i.e. from August". "Bills are agreed to change considering residential tariff". The applicant agreed for the same and given in writing below this endorsement at the bottom of reply of M/s. SPANCO Dt. 21.5.2012 and the applicant admitted that his grievance is fully satisfied. Therefore, the

case may be disposed off. Thus the grievance of the applicant is solved amicably between the parties and now nothing remains. Therefore, it is necessary to dispose off the application. Hence the Forum proceeds to pass following order :-

ORDER

1. As the matter is compromised between the parties therefore the grievance application is disposed off.

Sd/- (Smt.K.K.Gharat) MEMBER SECRETARY	Sd/- (Adv.Smt.GauriChandrayan) MEMBER	Sd/- (ShriShivajirao S.Patil) CHAIRMAN
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