

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/056/2008

Applicant : Shri Laxmikant Namdeorao Hatwar
Nehru Ward, Ramtek,
Tahsil Ramtek,
Dist. Nagpur.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Division No. 1, NUZ
Nagpur.

Quorum Present : 1) Shri S.D. Jahagirdar,
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 16.12.2008)

This grievance application is filed on 01.11.2008 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The applicant's grievance is in respect of non-removal of electric meter illegally installed in his house in the name of Shri Namdeorao Paikuji Hatwar.

Before approaching this Forum, the applicant had filed his complaint on the same subject matter before the Internal Grievance Redressal Cell (in short, the Cell) on 20.08.2008. However, no remedy was provided to his grievance by the Cell and hence, the present grievance application.

The matter was heard on 21.11.2008 and 15.12.2008.

The applicant has submitted that the property viz. House No. 371 in Nehru Ward at Ramtek is owned jointly by the applicant himself and his brother Shri Narendra Hatwar. The electric meter, being meter no. 007874, has been installed illegally in this house property in the name of Shri Namdeorao Paikuji Hatwar --- the applicant's father, consumer no. 421830053951. The applicant had earlier complained to the non-applicant that the aforesaid meter should be removed from his house property since the same has been installed without his consent. Since no remedy was provided to his grievance, he filed his complaint in this respect before the Cell on 20.08.2008 but there was no response from the Cell. It is because of this position that the applicant had to file this present grievance application. The applicant has requested in his grievance application that the aforesaid meter should be removed from his house.

The non-applicant has filed his parawise report dated 15.11.2006 which is on record.

In this report, the non-applicant has stated that the applicant's complaint is devoid of any merits. However, he submitted another report dated 10.12.2008 before this Forum stating that, as per the applicant's complaint, the meter in question has been removed from his house no. 371 on 29.11.2008 and that supply of electricity through this meter has been stopped. The applicant also admitted during the hearing that his complaint stands redressed to his satisfaction by the non-applicant. He has, however, filed a written submission stating that though his complaint in question is redressed by the non-applicant, the non-applicant has erred in installing this meter in house property no. 372 belonging to his brother Shri Manoj Hatwar. He has also stated that there is a Civil litigation pending in the Civil Court in respect of the house properties including house no. 372 etc.

The applicant's specific grievance raised by him before this Forum was pertaining to house no. 371 and in that, he had complained that the electric meter installed in his house no. 371 and his brother Shri Narendra Hatwar should be removed from there. This grievance has now been redressed by the non-applicant. His complaint in respect of house No. 372 is raised by him for the first time before this Forum on 15.12.2008 without approaching the Cell first. Moreover, there is no complaint filed on record by the applicant's brother Shri Manoj Hatwar in respect of the non-applicant's action of installing a meter in house no. 372. Hence, the same cannot be entertained at this stage.

Since, the applicant's specific grievance raised by him in this grievance application is already redressed by the non-applicant, nothing survives now in this matter & the grievance application, therefore, stands disposed off accordingly.

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

Sd/-
(S.D. Jahagirdar)
CHAIRMAN

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.