

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/062/2009

- Applicant : M/s. Rangoli Bar & Restaurant
Digdoh MIDC Hingna,
Dist. NAGPUR.
- Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
MIDC Division, NUZ,
Nagpur.
- Quorum Present : 1) Smt. Meera Khadakkar,
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.
- 2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.
- 3) Shri S.F. Lanjewar
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 05.12.2009)

The present grievance application has been filed on
05.11.2009 under Regulation 6.4 of the Maharashtra Electricity

Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of change of tariff for the month of June - July 2009.

The consumer has approached the Forum for charging excess bill at higher tariff. It is submitted that the electricity bill for the month of June – July 2009 has been charged after changing the tariff. He had paid the amount under protest. The consumer had approached to the Internal Grievance Redressal Cell on 27.06.2009. However his grievance is not considered. Therefore he has approached to this Forum.

The non-applicant filed his reply on 21.11.2009. It is submitted that during the inspection of the consumer's premises, it was observed. He is using the electricity for the construction and therefore the tariff was changed for the month of July 2009. Thereafter in the month of August all the electric instruments were removed and therefore normal electric bill was issued to the consumer. According to the non-applicant there is no substance in the grievance therefore the grievance should be rejected.

Heard both the parties, it seems that there is a complaint about the change of tariff only for one month admittedly the consumer has constructed only two rooms on the 1st floor of his building he has shown the photographs of the building during hearing. Looking to the construction, it is difficult to believe that the consumer using the electricity for the construction of the building. The consumer has

constructed two small rooms which does not required much additional electricity.

The consumer has also filed the copies of electricity bills on which clearly shows that there is no considerable rise in the consumption of electricity, during this period i.e. June – July 2009.

We are satisfied that the non-applicant's act of changing the category of consumer for construction purpose and changing the tariff is incorrect. The consumer should be charged as per commercial rate i.e. the regular tariff. The non-applicant is therefore directed to charge the bill for the month of July 2009 at commercial rate only.

After considering the arguments of both parties and the circumstance prevailing in the present case.

The grievance application is thus allowed. The respondent is directed to charge the consumer as per commercial tariff for the month of July 2009.

The excess amount paid by the consumer should be adjusted in the future electric bill.

The non-applicant shall carryout this order & report compliance to this Forum on or before 05.01.2010.

Sd/-	Sd/-	Sd/-
(S.F.Lanjewar)	(Smt.Gauri Chandrayan)	(Smt. Khadakkar)
Member-Secretary	MEMBER	CHAIRMAN

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**