

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/17/2016

Applicant : Smt. Rukhamabai R. Darunde,
At.Po.Jamani,
Tq.Hinganghat, Dist.Wardha.

Non-applicant : Nodal Officer,
The Executive Engineer,
O&M Division,MSEDCL,
Hinganghat.

Applicant'Representative :- Shri B.V.Betal,

Respondent by:- 1) Shri A.M.Nitnaware, E.E., Hinganghat Dn.
2) Shri R.R.Awachat, Dy.EE, H'ghat, S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Smt. Vandana Parihar,
Member/Secretary

ORDER PASSED ON 22.03.2016.

1. The applicant filed present grievance application before this Forum on 28.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant filed reply dated 04-03-2016 and denied applicant's case.

3. Forum heard arguments of both the sides and perused the case.
4. Applicant applied for agricultural connection on 06-02-2015. According to MSRC's SOP Regulations it was necessary for distribution licensee to issue demand within 15 days but demand is given on 20-03-2015. Therefore there is delay in issuing demand for the period 21-02-2015 to 19-03-2015 and hence applicant is entitled for compensation for this period according to MERC's SOP Regulations.
5. Applicant paid amount of demand on 31-03-2015 and submitted test report on 15-06-2015 . MSEDCL issued notice to the applicant to remain present on the spot for inspection purposes on 09-03-2016. Copy of that notice is produced on record. Accordingly Officers of MSEDCL went to this spot. Grand Son of the applicant Shri Praful Bhagwan Darunde was present on this spot and son of the applicant Shri Bhagwan Raghu Darunde was also present on this spot. During inspection it was found that there was no Capacitor in the installation and earthing is not proper. There was no starter on this spot. The spot panchnama duly signed by husband of the applicant Shri Bhagwan Raghu Darunde. Therefore it is clear that test report is bogus. MSEDCL also produced two photographs of spot of incident.
6. Therefore it is necessary for the applicant to submit fresh legal test report and thereafter non applicant shall release agricultural connection within stipulated time.
7. Therefore Forum proceed to pass the following order.

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant shall pay compensation to the applicant for delay in issuing demand for the period 21-02-2015 to 19-03-2015 according to MERC's SOP Regulations 2005 and 2014.
- 3) Claim compensation for delay in releasing agricultural connection is rejected.
- 4) Applicant is directed to make proper and legal electrical installation and thereafter submit fresh test report and on such compliance non applicant shall issue agricultural connection to the applicant within stipulated time as per Rules and Regulations.
- 5) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN